Main Page



Welcome to the CALIDUS Total Logistics Assist TMS (CTL-TMS) home page.

Here you will find all kind of guides, from simple to advanced, from user guides to technical implementation guides, all to provide as much information on how to get the best out your *CALIDUS* Total Logistics TMS implementation.

Assuming you are now up and running with your system, why not try to find something you didn't know? Try clicking the 'Did You Know' link below.

Did You Know

That's how Assist works - help broken down into bite-size chunks, designed to help you make the most of your system. If you're familiar with the web, and familiar with Wiki, you're going to find it easy to get around in Assist.

If you're coming here as a new user without a clear idea of how *CALIDUS* Total Logistics TMS works or what it does, you should start with the overview and glossary of terms - that will give you enough information so that you're clear on what we're achieving with this application. You'll find them first in the list below here.

If you're more comfortable with documents rather than web pages, we've got you covered.

Every page here can be downloaded as a PDF (including this one) by clicking the *Download as PDF* link in the toolbar, typically on the left of your browser window. That will give you the PDF of just that page, but if you want something more formal, we also produce these are controlled documents. On this page, we've also provided direct links to those document versions - click the DOC link next to the page.

As you can see, some of the guides are multi-page, so we organise those into categories of pages. Where those pages form a guide themselves (like the Admin User Guide), you can use that *Download* as *PDF* link again from the category to get all of the pages in one handy guide.

We keep these pages up to date based on the latest available version of *CALIDUS* Total Logistics TMS - if you see something you like here, but aren't sure whether your version supports it, why not give our team a call? We can advise you of the steps you need to take to upgrade your system to the latest and greatest.

We're constantly updating the system, and that means that we're constantly updating the documentation too. One of the great things about Wiki pages is that that history is kept, so you can click the *View History* link (usually at the top of the page) to see all previous versions of the help page. So, although all the guides are the latest version, you can still get at the older pages for reference.

The same is true of any of the pictures that we've uploaded in these guides - click on them and you can see the whole history of that picture. You can download them as well, if you like.

Of course, we also keep PDF copies of the previous version of the documentation when we've finished it, so we can always provide them to you. We've generated them from these Assist pages just like you can - because it's that easy to use.

Below you'll find a link to the beginning of all of the guides in this Assist system.



Contents

- 1 General
- 2 C-TL Key Functionality
- 3 Full CTL Reference Guide
- 4 CTL Vehicle Fleet Reference Guide
- 5 Coming Soon
- 6 New Users

General

- Overview an overview of the system in general.
- CTL Fleet Management Glossary a glossary of terms used in the guides and the system.
- Glossary a glossary of terms used in the guides and the system.
- General Screen Usage a guide to how screens generally work within CTL.
- Detail Sections most screens have details that can be seen when clicking on a record. There are sections specific to that type of record and common sections that appear when this is displayed. This link shows you the usage of common sections.
- Did You Know a short guide to features that you may have missed.

C-TL Key Functionality

- Initial Setup a guide on setting up C-TL for a new contract.
- Schedules a guide on schedules.
- Orders a guide on orders.
- Planning a guide on planning.
- Call Logging Tyres a guide on Call Logging.
- Customer Service a guide to Customer Service.

Full CTL Reference Guide

This is the Main Page, showing all sections of the reference guide: Category:UG 331692 CTL-TMS Reference Guide DOC

Each individual section is listed below:

- Home
- Category:Administration
- Category:Maintenance
 - ◆ Category:Parameter Data
 - ◆ Category:Organisation Data
 - ◆ Category:Geographical Data
 - ◆ Category:Base Data
 - ◆ Category:Product Data
 - ◆ Category: Vehicle Data
 - ◆ Category:Resource Data
 - ◆ Category:Finance Data
 - ◆ Category:Service Data
 - ◆ Category:Order Data
- Category:Orders
- Category:Planning
- Category: Enquiries



CTL Vehicle Fleet Reference Guide

This is the Main Page, showing all sections of the reference guide:

- Category:UG 440451 CTL-TMS Vehicle Fleet Reference Guide DOC
- CTL Fleet Management Glossary a glossary of terms used in the guides and the system.

Coming Soon

This section contains guides that are in progress. Typically, they might be incomplete or less detailed than needed. We'll link our new guides here, whether we've finished them or not. That way you can see what's around the corner.

- Program and Menu Administration
- Category: Asset Management

We also categorise any pages that are considered incomplete. These pages may not be listed above, as they are not new or upcoming guides, but they generally need a little more work to get them to their full potential.

You can find the list here:

• Incomplete Pages

Currently, the following screens are missing screenshots and will be added soon:

- Charges
- Contract Type
- Contracts
- Payment Method
- Rate Cards
- Supplier
- Carrier Parameters
- Resource Type Parameters
- UDF Parameters
- Assets
- Asset Locations
- Asset Adjustments
- Customer Service

New Users

Note: For new users of CALIDUS Assist:

Go to the My Preferences link and click on the Editing tab. Check the "Prompt me when entering a blank edit summary" check box and save the settings.

