

Orders Interface Configuration

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Contents

1 Orders Interface Configuration.....	1
1.1 Organisation Parameters.....	1
1.2 Checking Processing.....	1

1 Orders Interface Configuration

 **Warning:** This is an incomplete guide.

This process is controlled by a windows service that must be running on your server - check with your OSL Support representatives that this is the case.

Currently, this interface supports the following:

- EBB Bespoke Interface

1.1 Organisation Parameters

The parameters that control the interface are found on the [Organisation](#) maintenance screen:

- *IF MSA Database* - connection parameters for the database to connect to for the data.
- *IF Reprocess* - whether the interface attempts to re-process data.
- *IF Sleep Time* - a number of seconds in between processing runs for the interface to sleep.

1.2 Checking Processing

The order import interface success or failure can be audited through the [EDI Log](#) screen.

The imports will be marked as "ORDER_IMPORT".

Failed orders will be marked as status "FAILED". These can be reprocessed (once the underlying fault is resolved) by clicking the audit record and clicking the **Reprocess** Reprocess button.

