


Orders Interface Configuration

Aptean Ltd
Copyright © 2011-2025.

Contents

- 1 Orders Interface Configuration.....1
 - 1.1 Organisation Parameters.....1
 - 1.2 Checking Processing.....1

1 Orders Interface Configuration

 **Warning:** This is an incomplete guide.

This process is controlled by a windows service that must be running on your server - check with your OBSL Support representatives that this is the case.

Currently, this interface supports the following:

- EBB Bespoke Interface

1.1 Organisation Parameters

The parameters that control the interface are found on the [Organisation](#) maintenance screen:

- *IF MSA Database* - connection parameters for the database to connect to for the data.
- *IF Reprocess* - whether the interface attempts to re-process data.
- *IF Sleep Time* - a number of seconds in between processing runs for the interface to sleep.

1.2 Checking Processing

The order import interface success or failure can be audited through the [EDI Log](#) screen.

The imports will be marked as "ORDER_IMPORT".

Failed orders will be marked as status "FAILED". These can be reprocessed (once the underlying fault is resolved) by clicking the audit record and clicking the **Reprocess** Reprocess button.

