

ServiceLevelSection

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1.1 Service Level section

You can set the service levels allowed here.

You can add the service levels allowed by clicking the  **New** button in the section. The screen will display a pop-up window to enter the following:

- *Service Level* - the service level. You can enter the service level or select it from a list using the  **Lookup** button to the right of the value entry. The screen will display a pop-up window showing all codes configured in the system. You can find codes by using the Filter box at the top of the pop-up and entering some characters of the code or name. You can enter a code by clicking the entry in the table or cancel by closing the window. You can configure service levels in the [Service Level](#) screen.

You can save your changes with the **Save** button, or discard your changes by closing the window.

You can delete an existing service level by selecting the service level row in the table and then clicking the  **Delete** button in the section header.

