Calidus Web Service Audit

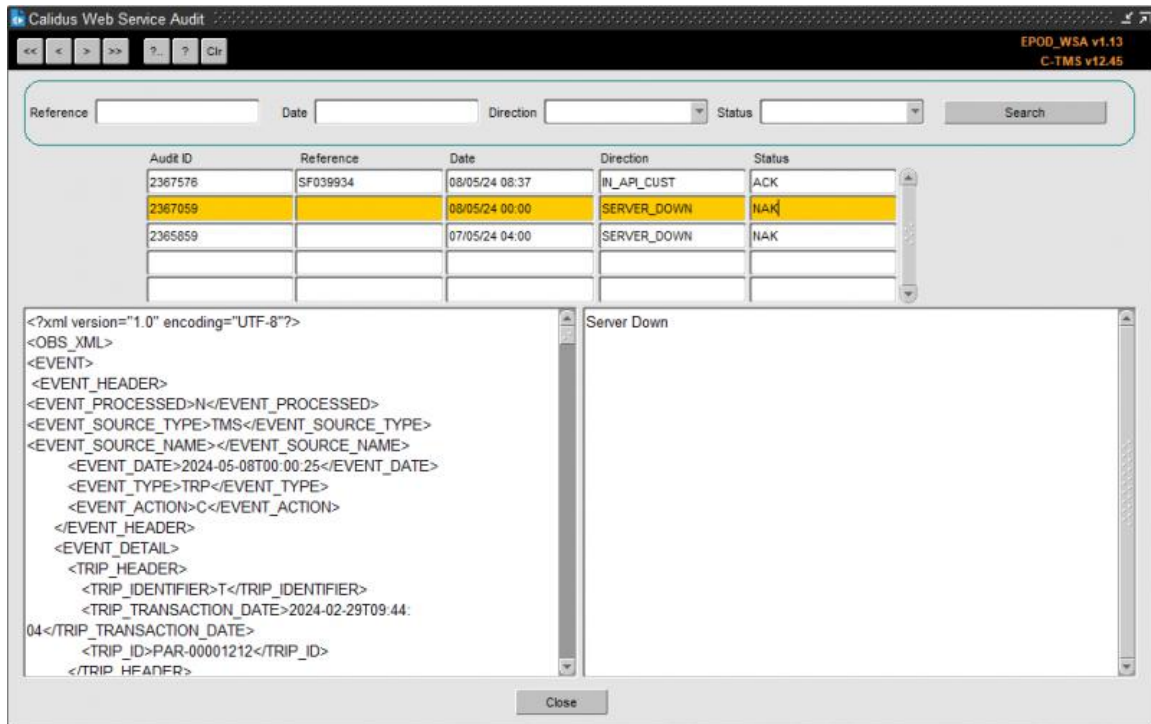# Contents

1 Calidus Web Service Audit

The Calidus Web Service Audit screen is used to check the status of messages sent through web service APIs to and from CTMS, and see the messages and status.

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You can filter the messages by the following:

- Reference
- Date
- Direction - the type of API. There are many - see below.
- Status - one of the following:
    - ACK - acknowledged - no issues.
    - NAK - not acknowledged - no process has taken place.
    - WAK - acknowledged with a warning. Some processing has taken place. See the response for details.

Direction indicates the type of interface through the webservice, into or out of CTMS, and the method. Select from one of the following, or leave blank:

- Inbound - Load and Job messages from C-ePOD to CTMS.
- Outbound - Load and Job messages from CTMS to C-ePOD.
- Inbound Trip
- Driver - Driver updates from CTMS to C-ePOD.
- Vehicle - Vehicle updates from CTMS to C-ePOD.
- Reason - Reason code updates from CTMS to C-ePOD.
- Web Service Orders
- Outbound API - TripOrder messages from C-TMS outbound.
- Carrier API
- Vehicle Search - Query from C-ePOD to CTMS for customer vehicle details.
- Job Swap - Job Swap messages from C-ePOD to CTMS.
- Order Enquiry
- Inbound API Order - TripOrder messages inbound to CTMS to create orders.
- Inbound API Customer - inbound customer onboarding messages to CTMS to create customers and customer-owned locations.
- Vehicle Position Request - request for C-ePOD vehicle position.
- Paragon API - Paragon API requests.

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Depending on your configuration, one or many of these interfaces may be of paramount importance to view, to potentially deal with any issues.

You should select the criteria that matches the interface you want to investigate or see.

When you click the **Search** button, the results are displayed in the table below.

When you click on a message, you can see the request (the data sent) and the response from the server.

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