

# **Carrier Trip Management**

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# 1 Carrier Trip Management

Carrier Trip Management (CTM) is a module within the C-TMS application that can be used to manage those trips that require a third party carrier to perform the trip and therefore the haulage, loading and unloading of orders associated with that trip.

CTM has been written in order to improve the communication process that occurs between the Planning Centre and Carriers. Currently automatically generated messages are used to make a carrier aware of the trips that they have been invited to perform. The carrier then responds to this email to inform the planning centre whether they wish to Accept or Reject the Trip. However, there can sometimes be a delay in the time taken to create, send and deliver the messages to the recipient. In addition it leads to a lot of paperwork and is sometimes confusing to the carrier.

Not all Carriers have access to the C-TMS screens and may wish to continue to receive email notification, it is possible to have some Carriers using email and some using CTM and is down to the configuration in a particular database.

The concept of CTM has been introduced to provide the carrier with a view of the C-TMS database from a specially designed form for the trips that have

1. Been invited to the carrier for undertaking
2. Been amended by the planning centre
3. Been rejected by the carrier
4. Been accepted by the carrier
5. Been accepted by the carrier and are now En-Route
6. Been accepted by the carrier and have now been Completed.
7. Been deleted
8. Been abandoned

The information that is displayed is specifically tailored to meet the requirements of Planners and Carriers who are involved with the Tendering, Accepting and Rejecting of Trips.

There are 2 main groups of users for CTM, the Planning Centre and a Third Party Carrier. Typically the view of information that the Planning Centre will be able to see is more detailed than the view of information that a given Carrier will be able to see.

Once logged onto the application and depending on access rights users are able to:

1. View high level trip data.
2. View detail trip data.
3. View high level order data associated with a given trip.
4. View detail order data using a link to the Order Detail form.
5. Accept to undertake a trip.
6. Reject to undertake a trip, providing rejection comments.
7. Reject to undertake many trips at the same time, providing the same rejection comments for all trips rejected at the same time.
8. View trips that have been amended by the Planning Centre and either Accept or Reject them again depending on the amendment.
9. View trips in a variety of different statii.
10. View a count of the number of trips in each of the different statii.
11. View information about a trip and its orders in Tender Invitation or Manifest format.
12. Filter the information that they see within the form by applying date, country, customer and carrier filters.
13. Search for a given trip by Trip Ref (Bill of Lading) or Schedule/Trip combination.
14. Search for a given order by C-TMS Ref or Customer Ref.
15. Chase carriers for a trip that they have not accepted or rejected.
16. View and enter the Carriers Reference for a particular Trip.

The main screen layout for CTM is as follows, this provides an overview of the Trips in a particular status: -



Search

From Date: 21/11/06 00:00 To Date: 05/12/06 23:59

☐ Key  
☐ Planned Arr First  
☐ Planned Arr Last  
☐ Collection Confirmed  
☐ Collection Not Confirmed  
☐ Delivery Confirmed  
☐ Delivery Not Confirmed

Carrier:  County:  Customer:

Refresh  
 Tendered Count: 83  
 Amended Count: 0  
 Accepted Count: 725  
 En-Route Count: 1358  
 Completed Count: 24  
 Rejected Count: 0  
 Abandoned Count: 0  
 Deleted Count: 236

Tendered Trips | Amended Trips | Accepted Trips | En-Route Trips | Completed Trips | Rejected Trips | Abandoned Trips | Deleted Trips

Carrier Name	Sched/Trip	Carrier Ref	Cost	First Location	Planned Arrive	Last Location	Planned Arrive	Inv to Tender Date
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	25-11-2006	21-11-2006 14:46
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	21-11-2006 14:40
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	21-11-2006 14:46
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	21-11-2006 14:46
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	21-11-2006 14:46
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	21-11-2006 14:46
Subcontract to Bellshill	061123-MAN-0020		50.00	Burtons_Edinburgh Factory_E	23-11-2006	Polmedie_United Wholesale_E	23-11-2006	21-11-2006 17:32
Subcontract to Bellshill	061123-MAN-0020		.00	Bellshill_Excel_ML4 3JB	23-11-2006	Grangemo_Asda Grangemo	23-11-2006	21-11-2006 17:40
Subcontract to Bellshill	061123-MAN-0020		.00	Bellshill_Excel_ML4 3JB	23-11-2006	Grangemo_Asda Grangemo	23-11-2006	21-11-2006 17:41
Subcontract to Bellshill	061124-MAN-0020		.00	Bellshill_Excel_ML4 3JB	24-11-2006	Grangemo_Asda Grangemo	24-11-2006	22-11-2006 17:51
Subcontract to Bellshill	061124-MAN-0020		.00	Bellshill_Excel_ML4 3JB	24-11-2006	Airdrie_Sneddon Transport_J	24-11-2006	22-11-2006 17:52
Subcontract to Bellshill	061124-MAN-0020		.00	Bellshill_Excel_ML4 3JB	24-11-2006	Livingst_Jocelanc Distribution_E	24-11-2006	22-11-2006 17:57
Subcontract to Bellshill	061124-MAN-0020		.00	Bellshill_Excel_ML4 3JB	24-11-2006	Livingst_Jocelanc Distribution_E	24-11-2006	22-11-2006 17:58
Exe Knowsley - Burtons	061124-RTE-0020		.00	Knowsley_Excel - Burtons_L3	24-11-2006	Knowsley_Excel - Burtons_L3	24-11-2006	22-11-2006 19:41
Exe Edinburgh - Burtons	061125-MAN-0020		.00	Burtons_Edinburgh Factory_E	25-11-2006	Burtons_Edinburgh Factory_E	25-11-2006	23-11-2006 17:10
Exe Knowsley - Burtons	061130-RTE-0021		.00	Knowsley_Excel - Burtons_L3	30-11-2006	Knowsley_Excel - Burtons_L3	30-11-2006	28-11-2006 14:07
Subcontract to Bellshill	061130-MAN-0021		75.00	Bellshill_Excel_ML4 3JB	30-11-2006	Glasgow_JohnsMAXWELL_E	30-11-2006	28-11-2006 15:52
Exe Llantarnam - Burtons	061201-MAN-0021		.00	Burtons_Llantarnam Factory_E	01-12-2006	Burtons_Llantarnam Factory_E	01-12-2006	29-11-2006 14:44
Exe Llantarnam - Burtons	061201-MAN-0021		.00	Burtons_Llantarnam Factory_E	01-12-2006	Burtons_Llantarnam Factory_E	02-12-2006	29-11-2006 15:17

View/Amend/Reject Trip | Reject Multiple Trips | Reject Trip | Close

It is also possible to see a more detailed view of a Trip, this often needs to be viewed to allow the Carrier to make a decision about Accepting or Rejecting the trip.

Carrier Trip Detail

Sched/Trip: 061124-RTE-00207972 Trip Status: TENDERED Carrier Name: Exe Knowsley - Burtons County: GBP Show orders for: ☒ All Stops ☐ Current Stop

Vehicle:  Driver:  Carrier Ref:  Container No:

Trip Stops Planned						Trip Payments		Trip Comments
Stop	Arrive	Depart	Trailer Type	Trailer ID	Payment Type	Amount		
1	24-11-2006		44ft Curtain Sider					
2	24-11-2006		44ft Curtain Sider					
3	24-11-2006		44ft Curtain Sider					
4	24-11-2006		44ft Curtain Sider					
5	25-11-2006		44ft Curtain Sider					

Orders											
Load Unload	Customer Ref	From Location	To Location	Early Avail	Late Avail	Early Del	Late Del	Quantity	Prod Type	CU Type	Weight
2	3	Unknown	Burtons_Norfolk	Knowsley_Excel	24-11-2006 00:01	24-11-2006 22:00	24-11-2006 22:00	24-11-2006 22:00	26.00	CHILL	CHEP PALLET
4	5	Unknown	Burtons_Norfolk	Knowsley_Excel	24-11-2006 00:01	24-11-2006 22:00	24-11-2006 22:00	24-11-2006 22:00	26.00	CHILL	CHEP PALLET

MTS Ref: 45590E  
 Line Comments:  
 Order Comments:

In those situations where a Carrier is permitted to debrief the Trips they have undertaken, the above screen will allow the Carrier to open the Order Debrief screen to debrief the Orders they have delivered on the Trip. This mechanism provides a straight forward and efficient means of capturing the actual collection and delivery information from the Carrier.

