

Finance Guide

Aptean Ltd
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1 Finance Guide



2 INTRODUCTION

This document is intended as a top level guide to explain CTMS finance, accounts setup, invoicing rules, rating logic, manual overrides and the associated outputs.



3 CONTRACTS

The Contracts module is used to calculate the payment and revenue relating to an order for a cost centre and a counter party. A counter party could be any entity who has a financial relationship with a cost centre. However, for the purpose of this document we will consider carriers and customers to be relevant counter parties. If a contract is set up between a cost centre and a customer then the contract will be used to calculate the revenue that the cost centre can expect to receive from the customer in respect of orders placed by that customer. If a contract is set up between a cost centre and a carrier then the contract will be used to calculate the payments that the cost centre must make to the carrier in respect of trips that the carrier has undertaken for that cost centre (in order to deliver the orders placed by a customer).

3.1 Definitions

In order to maintain Contracts in C-TMS, it is important to understand the following concepts:

1. The **CONTRACT** is an agreement between the Cost Centre and Customer (for orders) or Carrier (for trips), and consists of a collection of **TARIFFS**.
2. The **TARIFF** is a set of charges applicable to a certain 'job', or type of work. The tariff is usually identified by a journey, either by defining the collection and delivery locations.
3. Each **TARIFF** consists of a number of **TIERS**, to enable different charges to be levied for different amounts. **TIERS** can be tailored to the specific requirements of the customer. Typical examples can include charges by weight, number of pallets, fixed cost per trip, time, distance or demurrage. Capping rates can be applied to the tiers up to a specified amount - i.e. charge "X" incrementally until "Y" amount is reached. It is also possible to incrementally increase the charge rates in line with customer requirements - i.e. charge of "X" for a set number of miles/pallets and then charge "Y" thereafter. Capping rates ensure that set amounts are not exceeded and allow for pro rata charging in relation to what was ordered. Demurrage relates to waiting time outside of an agreed time window and can be set to charge at a set rate per minute, hour or 15 minute increments (or any other variation) as required by the customer.
4. A **CHARGE** is an amount levied for a particular unit of work, e.g. "per weight", "per KG", "number of units" etc. These charges will be added together to calculate the total cost of a particular **ORDER** or **TRIP** (but if less than the **MINIMUM** for the **TIER**, then the **MINIMUM** will apply, and if greater than the **MAXIMUM**, then the **MAXIMUM** will apply).
5. A **STANDARD JOURNEY** is defined by a **FROM** and **TO** region, and a number of **STANDARD JOURNEYS** may be associated with a given **TARIFF** in order for C-TMS to work out which **TARIFF** to use for a particular **ORDER** or **TRIP**. Note that it is not necessary to set up **STANDARD JOURNEYS** for **ORDER BASE RATES** if the tariff is to be determined directly from the **LANE**.
6. **CONDITIONS** allow charges to be applied in specific circumstances and allow multiple charges to be defined for the same charging tier. Examples of **Conditions** include Perishable, weight, refrigerated and Trailer types.

Each contract is defined in a particular currency (C-TMS will allow a user to configure which currencies are in use for a particular database), all payments relating to that contract will then be created in that currency. The currency will also be allocated to Invoices, Trips and Orders. C-TMS will not allow payments in different currencies to be applied to the same Invoice.

Therefore, cost centres receive monies from customers for the orders that they place within the **C-TMS** system and carriers receive monies from cost centres in respect of trips they have undertaken to deliver the orders that customers have placed.

Given that contracts involve several parties i.e. cost centres, customers and carriers it is worth noting that data maintenance forms are available within C-TMS that allow an operation to define the parties that it will use within a contract and elsewhere in the system too.

The contracts module uses a number of different items to find out how much the payment or revenue should be for a particular order. The mechanism it uses for identifying this value is described below.

- Identify the contract being used based on the cost centre and the counter party.
- Identify the journey that is taking place for the order (can be identified as being the location id, town, postal region or country).
- Identify the tariff that exists for that journey OR identify the tariff using a lane_ID (if lanes being used).
- Identify which tariff tier should be used based on either the weight of the order, the number of RPEs associated with the order or the number of pallets associated with the order.



- Identify which charge conditions and therefore, charges should be used. Add up all of the charges that relate to this contract, journey, tariff and tier and charge condition.
- Identify the minimum and maximum charge for the tariff if the total of all the charges fall between this value then charge the derived value, if it falls below the minimum then charge the minimum if it falls above the maximum then charge the maximum.

3.2 How C-TMS Uses Contracts to apply charges to an ORDER or TRIP

When C-TMS calculates the amount of money to be levied against an ORDER or TRIP, it collects the set of parameters for which charges may be applied, such as:

- Type of delivery (Standard, Return, etc)
- Number of Pallets.
- Weight.
- Distance.
- Package Quantities.
- Time.

Next, it looks for the contract, using the COST CENTRE and CUSTOMER on the order, or the COST CENTRE and CARRIER on the trip, in conjunction with the DELIVERY DATE, so that it can find the contract which was in force at the date of delivery.

Having found the contract, it then needs to find the appropriate TARIFF to apply, either by finding the TARIFF with the same name as the LANE on the ORDER, or by looking at the STANDARD JOURNEYS.

Once the TARIFF has been found, the correct TIER is established, by picking the lowest tier whose LIMIT is the same or greater than the ORDER or TRIP being considered.

Once the TIER has been found, it applies each of the CHARGES in turn, to arrive at the total charge for the ORDER or TRIP, then compares this with the MINIMUM or MAXIMUM for the TIER (if specified).

The charges that apply to tariff tiers are calculated differently depending upon the type of charge and the value for that tariff charge. The different types of charge and the way that they are calculated are as follows:

- **Weight:** calculates the charge based on the weight of the order based on the following: weight of the order divided by the weight per unit charge (rounded up) multiplied by the value for the tariff. Therefore, if the value for the tariff was 100 and an order has a weight of 7250KG and the weight per unit charge was 1000 (because you wanted to charge per tonne) you would have a value of 7.25 (7250/1000) which would be 8 (rounded up) multiplied by a value of 100 i.e. £100 per tonne would give you a payment of £800.
- **Pallet:** calculates the charge as the number of pallets for the order multiplied by the value.
- **Unit:** calculates the charge as the number of pieces for the order multiplied by the value.
- **RPE:** calculates the charge as the number of RPEs for the order multiplied by the value.

Note that more than one charge can be defined for each tier, for example a fixed charge, a pallet charge and a weight charge could be entered which will create a single combined payment for those orders using that charge type. However, the fixed charge that is applied to the trip/order/base cost will always fall between the minimum and maximum values for that particular tier.

As well as multi charge conditions on a charge, conditions can be applied to a tariff condition can be applied. This is achieved by declaring an "Additional Tier Unit" and populating the "Additional Tier Name" and the "Additional Limit" columns. For example, if Additional Tier Unit is populated with "Weight" and the Additional Tier Name is "800 Weight" and the "Additional Limit" is 800.00 for tier 33, then, an extra check is made to ensure that the weight of an order does not exceed 800, if not, then the process continues as normal, using the charges on the contract. On the other hand, if the weight of the order exceeds 800.00, then, the process will try to find another contract with weights and endeavour to calculate the charges accordingly. If an alternative contract is not found, then an error message is displayed.



3.3 Revenue Calculation

The basis by which payments and revenue are calculated by C-TMS are defined as charges. A tariff is given a name, ideally, the name of the name of a lane and or a to and from location can be assigned to the tariff. Within the tariff, a number of tiers can be set up, and within each tier a number of charges can be assigned. Charges are dependant upon the payment types that are in the system.

For each charge set up, a unit type and a Charge type **MUST** be assigned. There are a number of units, which are currently available. These are:

- Fixed.
- Pallet.
- RPE.
- Weight.

The diagram below illustrates a contract between the cost centre EXEL_EMT and the customer JOULIE_F and is effective from 3rd August 2003. The tariff L-KF034-F represents a suite of charges for any Trips going to and from location KF134-F and UB187-F (These locations are found on the Standard Journey tab).

Tier ID	Name	Limit	Additional Tier Name	Additional Limit
1	26 RPE: 26 RPE	26.00		

Charges ID	Value	Per	Units	Charge Type	Effective From	Expiry Date
2	500.00000		Fixed	TRANSPORT	01/01/05	

3.4 Contracts

The Contracts screen can be used to set up new contracts and tariffs, and find and edit existing contracts and tariffs.



Contracts

Cost Centre: POLAR-CC Contract ID: 1
 Counter Party: CLARITY Currency: GBP
 Contract Type: N/A Effective: 01 January 2023 Expiry:
 New Contract Copy Contract

Tariff ID	Tariff Name	Delivery Type	Tier Units	Add Tier Units	Seq	Exp.
1	example	Standard	DU			

Add Tariff Edit Tariff Account Warehouse Export ORS

SJ ID	From	To
1	C: GB	C: GB

Close

The screen is accessed from the menu C-TMS Modules, Maintenance, Contracts.

3.4.1 Adding a new Contract

You can create a contract between the cost centre and a counter party by clicking the **New Contract** button.

New Contract

Cost Centre: POLAR-CC
 Contract Type:
 Counter Party Name:
 Rate Type:
 Effective From:
 Expires (optional):
 Currency:
☐ Increment preceding tariff by %
 OK Cancel

You will be prompted for:

- Cost Centre - this will default to your cost centre



- Contract type - one of Customer, Customer Group, Carrier/Haulier, Internal, Party
- Counter Party Name - the counter party of the type selected above - you can use a lookup to see all available values.
- Rate Type - one of N/A (the default), Radial or Trunk.
- Effective from - the date effective from
- Expires (optional)
- Currency - a shared currency between the two parties - use the drop-down list to select.

If you already have a tariff for this customer, you can also choose to increment any previous tariff by a percentage.

Click **OK** to create the contract, or **Cancel** to discard your new contract.

You can find existing contracts in this screen by using the 4 drop-downs in the top left:

- Select the cost centre from the drop-down list.
- Select the counter party from the drop-down list - only counter parties with contracts will be seen.
- If a contract is found, the details will be displayed. If multiple contracts are found, you can use the Contract Type and Effective drop-down lists to select the other contracts.

You can copy an existing contract you have found to create a new contract by clicking the **Copy Contract** button.

You will be prompted for:

- Cost Centre - this will default to your cost centre
- Contract type - one of Customer, Customer Group, Carrier/Haulier, Internal, Party
- Counter Party Name - the counter party of the type selected above - you can use a lookup to see all available values.
- Rate Type - one of N/A (the default), Radial or Trunk.
- Effective from - the date effective from
- Expires (optional)
- Currency - a shared currency between the two parties - use the drop-down list to select.

You can also choose to increment all charges on the contract being copied by a percentage.

Click **OK** to create the contract, or **Cancel** to discard your new contract.

Whether created, copied or found, the screen will display the tariffs associated to the contract, as well as any standard journeys applying to that contract.

For speed, this form includes buttons to quickly access the **Account** and **Warehouse** forms, so that data can be quickly



set up if required before the contract.

You can create a new tariff by using the **Add Tariff** button or edit tariffs by either double-clicking the tariff in the list, or selecting the tariff in the list and then clicking **Edit Tariff**.

You can also access options on a particular tariff by right-clicking on the tariff:

The screenshot shows a contract management interface. At the top, there are fields for Cost Centre (MORAN), Counter Party (ARLA ALDI), Contract Type (N/A), Effective date (30 July 2017), Contract ID (4), and Currency (GBP). Below these are buttons for 'New Contract' and 'Copy Contract'. A table lists tariffs with columns: Tariff ID, Tariff Name, Delivery Type, Tier Units, Add Tier Units, Seq, and Exp. The first row is highlighted in yellow and shows 'ARLA ALDI PALLET S'. A right-click context menu is open over this row, displaying the following options: Add Tariff, View Tariff, Edit Tariff (highlighted), Delete Tariff, Copy Tariff, and Copy Delivery Tariffs.

Options available are:

- Add Tariff.
- View Tariff.
- Edit Tariff.
- Delete Tariff.
- Copy Tariff.
- Copy Delivery Tariff.

You can export the contract and tariff data from this form directly, as long as you have created at least one **ORS** contracts report - you can select the report from the drop-down list here, and then click **Export**.

3.4.2 Tariffs

Tariffs can be entered, amended or deleted by anyone with the appropriate access rights, when you create a tariff you need to enter some properties for that tariff. The values that need to be configured are the name of the tariff, the delivery type that applies to the tariff, the units that any tariff tiers will be measured in and if required an expiry date can be added, so that the tariff automatically ends on a given date.

To create a new tariff right click on first empty line and select **Add Tariff**

Tariff details box appears, select the delivery type and tier units.

The screenshot shows the 'Tariff Details' dialog box. It has tabs for 'Tariff Details', 'Standard Journey', and 'Contract Audit'. The 'Tariff Details' tab is active. Fields include: Name (ARLA ALDI PALLET S), Accumulator, Ccy (GBP), Seq, Effective From, ID (6), Del Type (Standard), Tier Units (PALLET), Add Tier Units, Expiry Date, and Trans Mode. Below these are sections for Tiers, Charge Detail, and Charges. The Tiers section has a table with columns: Tiers ID, Name, Limit, Additional Tier Name, and Additional Limit. The first row is highlighted in yellow and shows 'PALLET: 33 PALLET' with a Limit of 33.00. The Charge Detail section has a table with columns: Charge Type, Min, and Max. The Charges section has a table with columns: Charges ID, Value, Per, Units, From, To, Charge Type, Effective From, Expiry Date, and Charge Conditions. The first row is highlighted in yellow and shows '11', '21.00000', '1.0000', 'DU', 'From', 'To', 'ORDREV', '30/07/17', '30/07/50', and 'Charge Conditions'.

Select correct amount from drop down box to the left of first line.



More information about the tariff can be found by right clicking the tariff and choosing *View Tariff* - this displays the tariff detail, which is illustrated above. The tariff detail shows that different charges can be made for different numbers of RPEs (or indeed weight limits) for example you may want to charge more if you are handling a small number of pallets on an order than if you are handling a large number of pallets. Once a charge has been created, then charge conditions may be applied (currently there are three- Refrigerated, > Weight and < Weight). Tariffs can only be created or amended on the Tariff Details screen.

Once a Tariff has been entered it is possible to create Tiers for it (i.e. a method of defining different rates for different measurements of the order, for example 0-5 pallets, 6-11 pallets, 11-20 pallets). Each tariff tier has a name, a default measurement unit and a default limit.

The charge tiers contain the following details: the tier name, the maximum number of units that the charge tier can be used with. For every tier set up, a corresponding charge must be set up.

In the Charges box, enter the rate as shown above. The Charge detail is optional. The Charge Type must be set up as Order Revenue for all contracts involving Customers.

Continue this until all ranges are entered then press **Save** and then **OK**.

Conditions may be added to charge. For example, if a perishable condition had been added to the charge, the order must be a perishable order for the charge to be applied.

A minimum and maximum charge can also be applied to the charge type.

All tariffs must have an associated standard journey. The tariff will refuse to save and the user will be redirected to the Standard Journey tab (illustrated below) until such time as either a valid journey has been entered or the Add / Edit tariff transaction has been cancelled.

SJID	From	To
1	L: DEPOTE01	L: CUSTTE01

Add Route View Route Delete Route

On the SJID pane, right click and then click **Add Route**.



The Route can be set up between a Location, Town, Postal Region, Planning Region, Zone or a Country to a Location, Town, Postal Region, Planning Region, Zone or a Country. You are provided a lookup button, and can also use CTRL-L to activate it, once you have selected the type. Select the appropriate details of the route and click **OK**.

Note: When using Zones in the standard journeys, the system would have to look through all zones created on the system for other purposes like scheduling engine. Rather than consider zones that have not been defined for Finance, you may set up zones based on the areas for charging and click the "Rating" flag - the contracts function only looks at these zones.

3.4.3 Finding a Contract

1. To find a contract which is already in the system, select the **COST CENTRE** from drop down box
2. Select the correct **COUNTER PARTY** (Customer or Carrier) from drop down box
3. A list of contracts should appear, if no contracts appear then there is not a contract with those details

Tariff ID	Tariff Name	Delivery Type	Tier Units	Add Tier Units	Seq	Exp.
6	ARLA ALDI PALLETS	Standard	PALLET			

3.4.4 Editing Pallet Tariff / Rates

1. It is possible to edit the tariff by simply double clicking on the appropriate Lane ID or right clicking on the appropriate Lane ID, then selecting Edit Tariff.
2. The TARIFF DETAILS box will appear again.
3. At this point it is also possible to delete an individual tier or charge by again right clicking on the appropriate line.



The screenshot displays the C-TMS Contracts screen. At the top, there are dropdown menus for 'Cost Centre' (MORAN), 'Counter Party' (ARLA ALDI), 'Contract Type' (N/A), and 'Effective' (30 July 2017). To the right, there is a 'Contract ID' field (4) and a 'Currency' dropdown (GBP). Below these are 'New Contract' and 'Copy Contract' buttons. The main part of the screen is a table with columns: Tariff ID, Tariff Name, Delivery Type, Tier Units, Add Tier Units, Seq, and Exp. The first row is highlighted in yellow and contains '6', 'ARLA ALDI PALLETS', 'Standard', 'PALLET', and empty cells for 'Add Tier Units', 'Seq', and 'Exp'. A context menu is open over the first row, showing options: 'Add Tariff', 'View Tariff', 'Edit Tariff' (highlighted), 'Delete Tariff', 'Copy Tariff', and 'Copy Delivery Tariffs'.

3.5 Notes

It is important that sequence is populated, if conditional tariffs is being used. The main tariff should be set to 1 and the alternate tariff should be set to 2.

If you want to amend a tariff it is possible to amend it directly by altering the parameters associated with it or you could use the copy contract facility, choose the same cost centre and counter party and then set a new effective date and increment the minimum, maximum value elements within the tariff by a certain percentage in order to take account of inflation and price increases for example. Once this process has been completed you will see multiple entries under the effective from section of the contract form.

If you wanted to create a new tariff that was very similar to an existing tariff you could use the copy tariff function, choose an existing cost centre and counter, you can then increment the minimum and maximum value elements by a percentage value as before. Once this process is completed you will have a tariff on a contract that you entered.

A Contracts screen search facility has been provided for quick navigation to the Contract ID, Tariff ID, Tier ID, Charge ID or Standard Journey ID of choice. When a valid tier ID is selected, the search record will be highlighted amidst a display of all of the associated contract's valid tiers.

C-TMS will allow a Customer to be charged a consolidated rate if there are multiple Orders on the same Trip with the same From Loc, To Loc, Cost Centre, Delivery Type and Customer or Customer Group. If a Trip contains 3 orders for 1 pallet with the same From Loc, To Loc, Customer, Cost Centre and Delivery Type it would be possible for C-TMS to charge the 3 pallet rate rather than charging the 1 pallet rate three times.

It is possible to re-charge internally using the [Internal Recharging](#) Mechanism.

3.6 Importing Contracts

You can import contracts and tariffs through the standard [Imports](#) "CONTRACT" import format.

One will be set up for you and should be visible within the Imports Maintenance screen, accessed from C-TMS Modules, Maintenance, Imports.



The screenshot shows the 'Import Maintenance' window with the 'Config' tab selected. The window title is 'IMPORTS_MAINT v1.25 C-TMS v12.45'. It contains two main tables.

Table 1: Import Configuration

Format Name	Imp Type	Default Path	Dflt Filename	Record Id	Filename Fmt	Xfer Type	Ext	Max Uploads	Default Record Type
Contract	CONTRACT	c:\temp\	rates.csv			ASCII		100	

Below this table are buttons for 'Fixed/Delimited', 'Delimiter', 'Add', and 'Delete'.

Table 2: Field Configuration

Record Type	Field Type	Source Type	Occ	Source Value	Prefix	Pad	Char	Default	Format
CONTRACT	CONTRACT_EFF_DATE	FIXED	0	01/01/10					
	TARIFF_EFF_DATE	FIXED	0	01/08/10					
	CHARGE_EFF_DATE	FIXED	0	01/08/10					
	COUNTER_PARTY	FIELD	0	1					
	PER	FIXED	0	1					
	TARIFF_NAME	FIELD	0	2					
	TIER_NAME	FIELD	0	3					
	TIER_LIMIT	FIELD	0	4					
	TIER_UNITS	FIELD	0	5					
	CHARGE_VALUE	FIELD	0	6					
	CHARGE_UNITS	FIELD	0	7					

At the bottom left is a 'Decode' button.

The import has been set up to allow you to pre-configure various data, and to upload the rest:

Pre-configured (FIXED) data:

- CONTRACT_EFF_DATE
- TARGET_EFF_DATE
- CHARGE_EFF_DATE
- PER
- CURRENCY
- CHARGE_TYPE
- SERVICE_TYPE
- COST_CENTRE

Variable (FIELD) data (in columns of a CSV file):

1. COUNTER_PARTY
2. TARIFF_NAME
3. TIER_NAME
4. TIER_LIMIT
5. TIER_UNITS
6. CHARGE_VALUE
7. CHARGE_UNITS
8. STJ_FROM
9. STJ_TO

To use this, first change the FIXED data in the import to your desired values:


- CONTRACT_EFF_DATE - the effective date from for the contract
- TARGET_EFF_DATE - the effective date from for the tariff
- CHARGE_EFF_DATE - the effective date from for the charge
- PER - defaulting to 1
- CURRENCY - the shared currency between the two parties.
- CHARGE_TYPE - typically Order Revenue for customer contracts or Trip Cost for carrier contracts, but could be any charge types set up in the system.
- SERVICE_TYPE - the delivery type.
- COST_CENTRE - set to your cost centre, who will pay or receive payment, depending on the counter party (carrier or customer)

Next step in to prepare the import file. This should be a CSV file.

Details of the columns:



1. COUNTER_PARTY - the carrier or customer code.
2. TARIFF_NAME - a description of the tariff being configured
3. TIER_NAME - a description of the tier being configured
4. TIER_LIMIT - the limit to this tier
5. TIER_UNITS - the unit being assessed by this tier. This could be any unit set up in the system.
6. CHARGE_VALUE - the value charged per this charge line.
7. CHARGE_UNITS - the unit being charged against
8. STJ_FROM - the geographical range (standard journey) of this tariff.
9. STJ_TO - the geographical range (standard journey) of this tariff.

 **Note:** Standard journeys are formatted as type, then a colon (:) then the value, for example "C:GB" denotes a country range for the specific country "GB" as set up in the countries system data.

- Type is one of the following:
 - ◆ "R" - Planning Region
 - ◆ "P" - Postal Region
 - ◆ "T" - Town
 - ◆ "C" - Country
 - ◆ "Z" - Zone
 - ◆ "L" - Location
- Value is the specific ID of one of the types. For example, "GB" as set up in Countries.

You can then import the file through the Imports option on Administration, File Interfaces, Imports, if your user has been authorised to use the "Contracts" import format:

- Find the format "Contracts"
- Click **Browse** and find your CSV file.
- Click **Import** and confirm any pop up messages.

You will then be able to see the contract in CTMS Modules, Maintenance, Contracts.

Example:

With the following fixed data:

- CONTRACT_EFF_DATE - 01/01/23
- TARGET_EFF_DATE - 01/01/23
- CHARGE_EFF_DATE - 01/01/23
- PER - 1
- CURRENCY - GBP
- CHARGE_TYPE - Order Revenue
- SERVICE_TYPE - Standard
- COST_CENTRE - POLAR-CC

and the following CSV:

```
CLARITY,example,example: 9999 DU,9999,DU,19,DU,C:GB,C:GB
```

Will create the following contract:



Contracts

Contract ID: 1
Currency: GBP
Contract Type: N/A
Effective: 01 January 2023
Expiry:

Cost Centre: POLAR-CC
Counter Party: CLARITY

New Contract Copy Contract

Tariff ID	Tariff Name	Delivery Type	Tier Units	Add Tier Units	Seq	Exp.
1	example	Standard	DU			

Add Tariff Edit Tariff Account Warehouse Export ORS

SJ ID	From	To
1	C: GB	C: GB

Close

Tariff Detail

Tariff Details Standard Journey Contract Audit

Name: example Accumulator: Ccy: GBP Seq: Effective From: ID: 1
Del Type: Standard Tier Units: DU Add Tier Units: Non Std: Expiry Date: Trans Mode:

Tiers ID	Name	Limit	Additional Tier Name	Additional Limit
1	example: 9999 DU	9,999.00		

Charges ID	Value	Per	Units	From	To	Charge Type	Effective From	Expiry Date
5	19.00000	1.0000	DU	1	1	Order Revenue		

Charge Detail	Charge Type	Min.	Max.

Charge Conditions	Condition Name	Condition Value

Tier Names OK Cancel Save Always Apply



Tariff Detail

Tariff DetailsStandard JourneyContract Audit

Std Journey

SJ ID	From	To
1	C: GB	C: GB

Add RouteView RouteDelete Route

OKCancelSave

The import can be modified so that you can change fixed values to variable fields, and then add columns to the CSV. You can also include charge conditions, standard journey, contract, tier and charge expiry dates, min and max charges, transport modes, etc.



4 INVOICING

C-TMS can be configured, so that a customer invoice can be generated, once **Trip Debrief** has taken place.

4.1 Customer Setup

Customers can be set up so that they can use BCI (Base Cost Invoicing) or ACI (Actual Cost Invoicing).

If a customer changes from BCI to ACI, then a BCI Start Date MUST be entered, this allows the system, to know when to start generating payments using the Base Cost amount instead of the Actual amount.

Customers can also be configured to use Provisional Invoicing, this method generates a provisional invoice consisting of trips which have been 'ACCEPTED', another invoice, called adjustments will be generated, several weeks later, which again is configurable.

4.2 Configuration Form

Invoicing is configured within the Invoice Requirements tab of the **Accounts** form

The screenshot shows the 'Account Maintenance' window with the 'Invoice Requirements' tab selected. The form includes the following fields and sections:

- Debit Account:** EXEL
- Credit Account:** A1 KIDS
- VAT Country:** GB
- VAT Reg No.:** (empty)
- Invoice Dates:** Table with columns 'Date' and 'Created'.
- Create Provisional:** ☐
- Create File Ref:** ☐
- Base Cost Invoicing?:** ☐
- Non-POD Payments:** (empty)
- Action:** Manual
- Journal:** (empty)
- Self Billing Eff Date:** (empty)
- Invoice Period:** (empty)
- Accounting Date:** (empty)
- Day in Period:** (empty)
- Generation Delay:** (empty)
- Export:** None
- Terms:** (empty)
- Payment Method:** (empty)
- Default Narrative:** (empty text area)
- Invoice Types:** Table with columns 'Type', 'Description', 'Vat Code', and 'Directive Text'.
- Creation Separate Invoices:** ☐
- Movement Types:** Table with columns 'Type', 'Description', 'Vat Code', and 'Directive Text'.
- Buttons:** Add, Edit, Delete.

4.3 Invoices

TMS has functionality that allows the user to cumulate all payment lines within a selected date range and place onto an invoice. Invoices comprise of payment lines where each payment line will contain details of the specific order. Invoices can be generated weekly or monthly or to a specific date schedule.

To access the invoices screen, go to C-TMS Modules, Finance, Invoices.

It is possible to view the itemised breakdown of the invoice by double clicking into it and selecting "both".

The screenshot shows the 'Payments for Invoice 1' window. The 'Both' column in the table is highlighted with a red box. The table has the following columns: Detail, Summary, Both, Currency, Date From, To, and Status. The 'Status' column shows 'ActualForecastInvoice'.



4.4 Invoice Date Ranges

Invoices can be set to be generated on a set frequency as required by the customer - example below:

From: Sunday 00:00

To: Saturday 23:59.

This is a configurable setting within TMS and can be amended in the Accounts maintenance screen - located in C-TMS Modules, Maintenance, Accounts Maintenance.

To amend the date range, select the **Edit** option. You can then amend the Invoice Period and the Day in the Period the invoices are created:

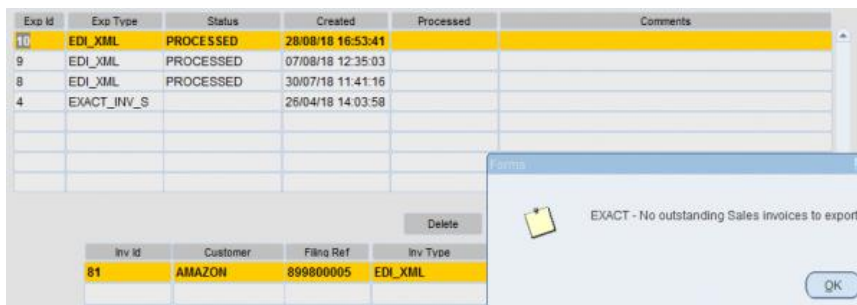
4.5 To send an invoice to a customer

Once an invoice has been reviewed, it can be approved and sent across to the customer in the following way:

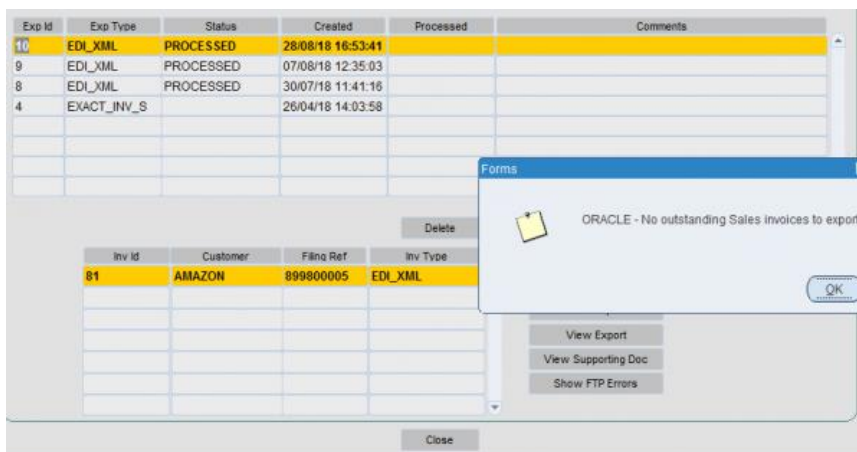
- Highlight the invoice to be sent
- Once reviewed, set the relevant invoice status from Draft to Approved - this is achieved by right clicking on the line, select **Set Status** and select **Approved**.
- Select **Exports**.

- Select **Generate Export**

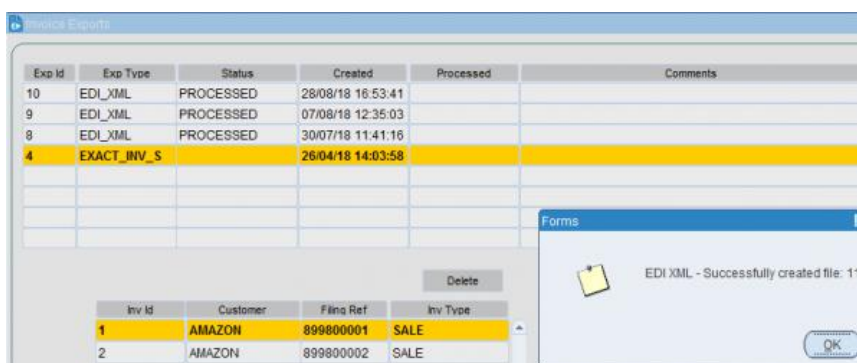




- Select **OK**. You will see the screen below:

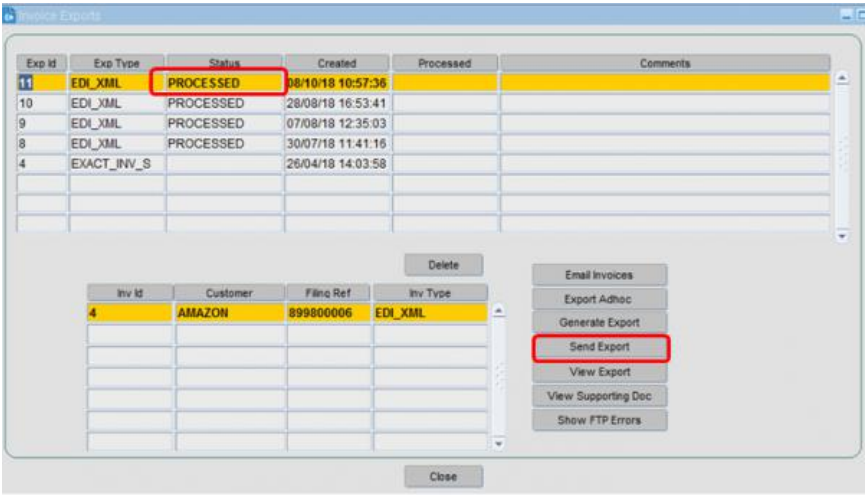



- Select **OK**.



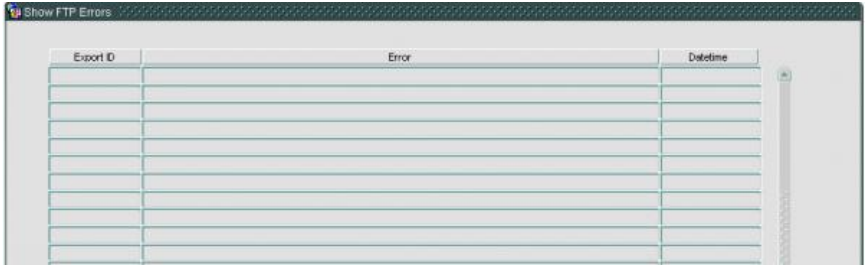
- You will then see the "successfully created file" message as above.
- The next stage is to select the **Send Export** button - this will set the status to "Processed".
- This is the trigger point that will send the invoice across. The invoice will display as "Processed" - as below.





 **Note:** There is specific setup required beforehand to ensure that the relevant customer will receive the invoice in the required format.

If the push of the file fails, users may view the FTP Errors to find out why the extract failed.



From this form, the invoices can be printed or exported to a CSV file.

C-TMS provides the ability to see the savings generated for a particular date range for a particular customer. This can then be exported into a CSV file.

4.6 View Export and Supporting Docs

Once an invoice has been generated, it will be displayed first in the top data block. You may then select **View Export** to see the payments that will be posted when the export is sent. Selecting view will automatically display the header for the selected.

You are also able to view the details of the export, this includes details of the items for which payments have been generated. When selecting the **View Supporting Doc** button, the following screen is displayed, You enter the export id and select a customer, to view the payment details.



The support documents will run for a single customer, where the customer has at least one invoice included in the export. If the customer selected does not have an invoice in the export, the supporting doc will be blank.



4.7 Profit & Loss

The oracle report suite (**Reporting & Extract Suite**) allows data to be extracted into CSV. A **Profit and Loss** report can be created. Once created, this can be run daily, weekly or monthly and will show all inbound and outbound payments within a specific time frame.

By amending the Credit account, you can extract costs and then revenue separately.

The criteria below shows all revenue payments allowing the data to be totalled in CSV format.

The screenshot shows the Oracle Reporting Suite interface. At the top, the title bar reads "Oracle Reporting Suite" and "ORS v1.26 C-TMS v12.26". Below the title bar, there are fields for "Report Type" (set to "ORD_IN_INV"), "Report Level" (set to "ORD_IN_INV_DATA"), and "Saved Reports" (set to "PROFIT-LOSS"). There are buttons for "Refresh", "Create Output", and "Close".

The main area is a table with columns: Level, Title, Displayed Title, Set From, To, Sort, Req Seq, Inc Count, Sum Grp, By Mthly. The table lists various data points for the "ORD_IN_INV_DATA" report, including Customer Ref, Credit Account, Debit Account, Event Ref, Revenue Date, Invoice Due Date, Payment Amount, Payment Status, Currency, Payment Type, and Invoice Id. The "Revenue Date" row is highlighted in yellow, showing a date range from "01/06/18" to "29/06/18".

At the bottom of the table, there are buttons for "Clear All Selection Criteria", "Include All", and "Include None". Below the table, there are buttons for "Save Selection", "Copy To User", and "Delete Report".

4.8 View invoice details

It is possible to view the itemised breakdown of the invoice by double clicking into it and selecting "Both"

The screenshot shows the "Payments for Invoice 1" interface. At the top, there are tabs for "Detail", "Summary", and "Both", with "Both" selected. There are fields for "Currency" (set to "GBP"), "Date From", and "To". There are buttons for "Refresh" and "Export".

The main area is a table with columns: Entered, Due, Type, Debit Acc, Credit Acc, Invoice ID, Narrative 1, Amount, VAT, Ccy, S, Conv Amount, BCI. The table lists various payment lines for the invoice, including "ORD CHARGE" and "ORD CHARGE" entries. The "Total" row shows a total amount of "67,521.86" and a total VAT of "13,504.31".

Below the table, there are fields for "Description", "Payment No", "Reference", "Exported", "Find", and "Event Reference". There are buttons for "View", "New", "Edit", "Delete", and "Close".

4.9 Invoice Generation and Printing

- To generate a new invoice for a new date range, click **Generate**.
- Payment Lines can only be assigned to invoices in a status of "Draft"
- Once a previous invoice has been reviewed and all relevant payment lines are included, the status should be changed to "approved" as part of the exporting to customer process.

New Invoice Creation:



Invoice No	Adj Invoice No	Type	Status	Date	Due	Ext Ref	P	S	S	Total
		General	DRAFT	07/10/18	01/12/18					146,137.39
		General	DRAFT	14/10/18	01/12/18					159,074.35
899800003		General	APPROVED	19/08/18	01/12/18	899800003				159,477.88
899800004		General	APPROVED	26/08/18	01/12/18	899800004				178,350.32
899800005		General	APPROVED	02/09/18	01/12/18	899800005				184,885.04
899800006		General	APPROVED	09/09/18	01/12/18	899800006				171,160.08
899800007		General	APPROVED	16/09/18	01/12/18	899800007				204,004.85
899800008		General	APPROVED	23/09/18	01/12/18	899800008				188,250.84
899800009		General	APPROVED	30/09/18	01/12/18	899800009				137,719.94

Set the debit and credit accounts appropriately:

This invoice will then appear in the invoices screen with a status of "Draft". All relevant payment lines in a status of "A" (Actualised) will automatically be added to the invoice.

4.10 Printing of an Invoice

To print of an Invoice to review or to keep a manual copy:

- Highlight the associated invoice
- Right click and select *Print -> Invoice*
- **Note:** You can send the Invoice to a CSV Spreadsheet format by right-clicking and selecting *Export Invoice*.

- Select **Print**



Print

<< < > >> ?... ? Ctrl

REPORT S v2.33
C-TMS v12.28

Customer Invoice

Send to PDF File Print

Printer Default Close

Use Queue Default

Local PDF

An example output is illustrated below:

Unit 5 Hay Hall Business Park
Redfern Road
BIRMINGHAM
B11 2BE



INVOICE (DRAFT, Ref 26)

Invoice Date 07/10/2018

Sales Manager
60 HOLBORN VIADUCT
LONDON
EC1A 2ED

Ref:

VAT Registration No. GB727255821

Freight Charges invoiced by Carriers in the period:
From: 30/09/2018 To: 06/10/2018

General	137,304.39 GBP
VAT @ 20%	27,460.88 GBP
Total Net	137,304.39 GB
Total VAT	27,460.88 GB
Total Incl VAT	164,765.27 GB

An itemised breakdown of the associated invoice is also displayed:

[illegible]

4.11 Carrier Billing

C-TMS also allows a Carrier to be invoiced using a "Self Bill" mechanism - this process involves sending a list of trips and payments to the carrier to validate. The carrier reports any discrepancies and once all issue are resolved a Carrier invoice is sent to the carrier. The purpose of this is to speed up the process of paying the carrier and reducing the amount of time



spent resolving issues with and de-briefing carrier invoices.

4.12 Further Configuration

The following system parameters affect this functionality:

Parameter	Description	Level
OF_CURRENCY_CODE	Oracle Financial Currency Code	SYSTEM
OF_FILE_ARCHIVE	Oracle financials archive file path.	SYSTEM
OF_FILE_NAME_SECTION2	Stores the name of section 2 on the OF filename	SYSTEM
OF_FILE_PATH	Oracle financials file path.	SYSTEM
OF_FTP_DESTINATION_DIRECTORY	Oracle Financials FTP Dir	COST_CENTRE
OF_FTP_DESTINATION_DIRECTORY	Oracle Financials FTP Dir	SYSTEM
OF_FTP_DESTINATION_IP_ADDRESS	Oracle Financials FTP IP	SYSTEM
OF_FTP_DESTINATION_IP_ADDRESS	Oracle Financials FTP IP	COST_CENTRE
OF_FTP_DESTINATION_PASSWORD	Oracle Financials FTP Password	COST_CENTRE
OF_FTP_DESTINATION_PASSWORD	Oracle Financials FTP Password	SYSTEM
OF_FTP_DESTINATION_PORT	Oracle Financials FTP Port	SYSTEM
OF_FTP_DESTINATION_PORT	Oracle Financials FTP Port	COST_CENTRE
OF_FTP_DESTINATION_USERNAME	Oracle Financials FTP User	SYSTEM
OF_FTP_DESTINATION_USERNAME	Oracle Financials FTP User	COST_CENTRE
OF_FTP_DEST_DTL_DIRECTORY	Cargowise Details directory	COST_CENTRE
OF_FTP_DEST_DTL_PASSWORD	Cargowise Details password	COST_CENTRE
OF_FTP_DEST_DTL_USERNAME	Cargowise Details username	COST_CENTRE
OF_IF_DTL	Oracle Financial IF DTL	SYSTEM
OF_IF_FTR	Oracle Financial IF FTR	SYSTEM
OF_IF_HDR	Oracle Financial IF HDR	SYSTEM
OF_JRNL_ENTRY_SOURCE_NAME	Oracle Financial Journal Entry Source Name	SYSTEM
OF_ORIGID	Stores the name of ORIGID	SYSTEM
OF_SECTION2	Stores the name of section 2 on the OF filename	SYSTEM
OF_SETTINGS	Controls if Oracle Financial settings are required for 11i and R12	SYSTEM
OF_SOURCE_SYSTEM_CODE	Oracle Financial System Code	SYSTEM

4.13 Profit & Loss

The Oracle Report Suite (Administration, File Interfaces, Extract Suite) allows data to be extracted into CSV. A Profit and Loss report can be created. Once created, this can be run daily, weekly or monthly and will show all inbound and outbound payments within a specific time frame.

By amending the Credit account, the user can extract costs and then revenue separately. The criteria below shows all revenue payments allowing the data to be totalled in CSV format.



4.14 Review and Amend Payment Lines

To view all payment details, go to CTMS Modules, Finance, Payments.

Alternatively, Payments can also be accessed directly from the following forms:

- Planning
- Orders
- Trip Debrief
- Invoices

Note: selecting "Both" all finance related lines will be displayed (both costs and revenues).

There are various filters available for selection if you want to select specific payment charges, dates, debit accounts or credit accounts for example.

It is possible to amend the details of a line by highlighting the line, selecting **Edit** and then overwriting the "amount" field followed by selecting the **Save** option.

To determine the trip a specific line relates to:



- Drill into the relevant line by double clicking into it.
- Copy the "Order ref" number:

- Go to C-TMS Modules, Orders, New Order
- Input the order ref into the "customer ref" field and select **Refresh**.
- **Note:** the "event ref" can also be used - this relates to the OMS ref in the search field.

- This will bring up the associated TMS order where you can view the specific details:

ORDERS v2.40
C-TMS v12.2

Custom up to 09/10/18 Refresh

Locations Totals Finance Comments

Schedule	Cust Ref	Status	Type	Collect	Ready At	Deliver	Deliver By	Target	
180408	111S6VLNN	UNSCHEDULED	Standard	LTN2	AMAZON HERTFORDSH	08/04/18 09:00	LCY2	AMAZON ESSEX LCY	08/04/18 11:30

4.15 Allocating a cost to a trip (Payment)

The set up of account charges, is covered fully in the [Accounts](#) module. This section will show you how to allocate a cost to a [trip](#) within the [trip manipulation](#) or [Planning](#) screen after all the set-up has taken place.

There are two ways that the cost of a [trip](#) can be allocated. These are either manually, or automatically, both of which are covered below.

To allocate a cost automatically (assuming that rates and contracts have been set up), all you need to do is to allocate the relevant [carrier](#) to the [trip](#) in question, recalculate the trips times and then set the trip status to "TENDERED". You should then select the "Finance" tab from within the trip detail section of the screen. You should notice that the cost of the trip has been automatically assigned to the trip below. In this example the cost of £100 has been allocated to the trip.



This automation has been possible because a contract and rate matrix have been set up for this carrier. If you do not have this set up, you are still able to enter a cost against the trip, but again the relevant set-up must have taken place beforehand. To do this, select your trip and allocate the relevant carrier to that trip. Re-calculate times of the trip and save your changes. Next, switch to the finance tab and press the ?Payments? button. This will bring up the "payments for trip" screen which details all the payments that have been allocated to the trip so far. At this point this screen will be empty as you have not entered any payments yet.

To enter a payment press the **New** button at the bottom of the screen. This will take you into the "Create payment" screen.



First enter the payment type. This will usually be "Trip haul ma" (as in the example below), but may also be payments such as fuel surcharge. Next, enter the cost of using the selected carrier for doing this trip (the example below has a cost of £100 entered). Lastly enter the status of the payment as "forecast".

Once you have entered those three pieces of information you can press the **OK** button to create the payment. This will take you back to the "Payment for trip" screen where you will see your newly created payment. When you close this screen you will see the payment assigned to the trip. If you want to add further payments against the same trip, you will simply need to repeat the process detailed above. If you chose to add a manual payment, the system will no longer calculate the cost from contract, recognizing that you have chosen to overrule the cost.

4.16 VAT Calculation

VAT rates are reflected in individual payment lines:

Schedule	Cust Ref	Status	Type	Collect	Ready At	Deliver	Deliver By	Target
100400	11156VJLN	UNSCHEDULED	Standard	LTN2	AMAZON HERTFORDSH	08/04/18 09:00	LCY2	AMAZON ESSEX LCY: 08/04/18 11:30



4.17 Currency Setup

To add a currency in TMS, go to: C-TMS Modules, Maintenance, Accounts Maintenance and select the Currency tab:

Set the appropriate currency:



In the Currency Usage tab, set the customer, cost centre and customer group as having the appropriate currency:

