

Message Monitoring

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1 Message Monitoring

1.1 Message Monitoring Form

The message monitoring form allows a user to choose a date and view all the messages that have been created on that day. The user can filter the messages using one or many of the following filters; the event that created the messages, the message type, the medium by which it is being distributed, the status of the message and if required the user can also search for the event reference of the message. The user is then also able to sort the results by created time, sent time, address value and subject.

An archive version of this form has also been created which will allow users to view archived messages.

The screenshot shows the 'Message Monitoring' application window. At the top, there are navigation buttons and a title bar. Below the title bar, there are input fields for 'Date' (17/10/14), 'Recipient Type Id' (CARRIER), and 'Recipient Id'. A 'Refresh' button is also present. The main area contains a table with columns: Event, Search Ref, Message Type, All M..., All S..., Recipient Id, Electronic Address, Created, Sent, and Concat. The table lists several messages, including 'Trip Assigned' and 'Concatenated M...'. Below the table, there are sections for 'Attachments', 'Error Detail', 'Sending Email Address', and 'Subject'. The 'Sending Email Address' field contains 'your.email@obs.com' and the 'Subject' field contains 'Transport Offer - Ref.Colindale Blood Centre to Colindale Blood Centre'. At the bottom, there is a detailed view of a message with fields for Cost, Quantity, Weight, DU Type, Product Type, MTS Ref, Exel Trip Ref, Carrier, FROM, TO, and Customer Ref. The 'FROM' field shows 'Cardiff ODT' and the 'TO' field shows 'Cardiff BTC - Welsh Blood Service Pontyclun'. At the very bottom, there are buttons for 'Forward', 'Re-Send', 'Cancel', and 'Close'.

| Event | Search Ref | Message Type | All M... | All S... | Recipient Id | Electronic Address | Created | Sent | Concat |
|-------------------|--------------------|------------------------|----------|----------|--------------|-----------------------|----------------|----------------|--------|
| Trip Assigned | 141024-MAN-0000532 | Tender Invitation Deta | E-Mail | SENT | COL_TRSPT | paul.jones@obs-logist | 17-10-14 13:48 | 17-10-14 13:48 | |
| Trip Assigned | 141024-MAN-0000532 | Tender Invitation | E-Mail | SENT | COL_TRSPT | paul.jones@obs-logist | 17-10-14 13:48 | 17-10-14 13:53 | |
| Concatenated M... | CONCAT | Tender Invitation Sum | E-Mail | SENT | COL_TRSPT | paul.jones@obs-logist | 17-10-14 13:53 | 17-10-14 13:53 | |

Attachments: [Empty]

Error Detail: [Empty]

Sending Email Address: your.email@obs.com Subject: Transport Offer - Ref.Colindale Blood Centre to Colindale Blood Centre

Cost: 0.00 Quantity: 5.0 Weight: 5.0 DU Type: BOX Product Type: B MTS Ref: 1246 Exel Trip Ref: M2287 Carrier: COL_TRSPT

FROM: Cardiff ODT
Collection Time between 24/10/14 09:00 and 24/10/14 09:30

TO: Cardiff BTC - Welsh Blood Service Pontyclun
Delivery Time between 24/10/14 11:00 and 24/10/14 11:30

Customer Ref: [Empty]

Forward Re-Send Cancel Close

