Overview - Communications and POD

Contents

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1.1 Aptean Proof of Delivery (APOD)

Aptean APOD is a powerful and configurable job management and electronic proof of delivery solution. By providing mobile operatives with a user-friendly application, visit lists can be downloaded directly to a mobile device, and multiple data capture points such as vehicle check, GPS handshakes, visit outcome and confirmation data completed.

The system comprises a central management console, comprehensive integration and alerting options, and an application which can be deployed on a wide range of mobile devices such as phones, tablets, ruggedised devices and suitable satellite navigation units. APOD can handle multiple automated customer notifications, including day-before, morning-of and next-visit SMS, and post-delivery emailing of job reports.

The APOD central management console allows users to allocate or re-assign manifests to mobile users and view overall progress. It also allows the sending of messages to groups or individual drivers, and the addition of messages to orders. Dashboard reporting, and a transport execution progress screen, allows constant visibility of the day?s progress and the ability to react to potential issues. ETA adherence, including recalculated ETA for later visits, is also provided within the console.

In addition to traditional electronic proof of delivery functionality APOD enables users to create, manage, deploy and utilise fully configurable data capture forms to change the driver ?workflow? to meet a variety of business requirements.

The configuration of APOD to meet your specific business requirements is under your control via the central console, and is handled via visit description options, data capture requirements, central control settings and bespoke forms triggered at defined points in an operative?s working day.

You can define your own exception codes and workflows and setup consequent rules for the driver to follow. For example you may require a scan of the actual delivery media barcode or a photograph and authorisation code for a damaged product. In addition you may decide to implement a vehicle check before depot departure and a signatory name and POD upon successful delivery completion.

APOD provides comprehensive KPI data and can be implemented using client provided Android devices including tablets, smartphones, phablets and barcode scanners. APOD provides full access to all data captured during the delivery process such as debrief codes, signatures, photos and completed forms.

1.1.1 Track My Driver option for APOD

As an extension to the APOD system, Track My Driver provides the facility to allow your end customers or delivery points to track the progress of their delivery.

This Track My Driver option allows you to provide a web link to a portal which allows them to track the progress of the vehicle that contains their delivery. The link would typically be sent via SMS or email.

When accessing the portal the customer is given information on the progress of their delivery with the level of detail available to show being user configurable. For example this could be as simple as ?you are drop 6 the vehicle is currently at drop 2? or more detailed such as ?you are drop 6 the vehicle is currently at drop 2, your delivery is expected to take place between HH:MM and HH:MM?.

In both cases the text can be supported by the display of a map showing the current location of the vehicle and the customer?s delivery location.

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1.2 APOD Summary

The APOD licence includes an Aptean provided hosted service and is based on the number of concurrent mobile application users.

The system will provide Central Console access for all required users.

The APOD Plus deployment includes:

- Environment build, start up support and system configuration

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- Software licencing - console and mobile application, including middleware integration tools
- Aptean provided hosting
- 24/7 telephone hotline support
- Middleware integration tools
- Provision for further console and application releases
- Central console users
- Emailing of completed Job Report
- "Train the trainer" support

Please note, the APOD does not include the costs associated with any hardware or suitable communications equipment or any notification communication costs.

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