

Aptean

Planning - Scheduling Engine Overview

Calidus TMS - 12.48

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Reference: Planning

Contents

1 Scheduling Engine.....	1
1.1 System Parameters.....	1
1.2 Scheduling Engine Control.....	1
1.3 Customer Settings.....	2
1.4 DU Category.....	4
1.5 Carrier Type.....	5
1.6 Carrier Formats.....	5
1.7 Carrier Gazetteer.....	7
1.8 Carrier Rules.....	8
1.9 Location Zones.....	11
1.10 Fixed Routes.....	11
1.11 Schedule Rules.....	12
1.12 Location Fixed Route Details.....	13
1.13 Order Time Window Derivation.....	14
1.14 Scheduling using Parcel Carriers.....	16
1.15 Scheduling using 3PL Carriers.....	17
1.16 Scheduling using Wholesale Schedule.....	17
1.17 Scheduling using Mandated Carrier.....	18
1.18 Scheduling using Top Up Process.....	18
1.19 Scheduling using Network Schedule.....	19
1.20 Scheduling using NHSBT Schedule.....	19
1.21 Scheduling using Fixed Drop Schedule.....	19
1.22 Scheduling Engine Processing.....	20
1.23 Pack Confirmation/Labelling.....	20
1.24 Tracking References.....	20
1.25 Unscheduling Orders.....	21
1.26 Manual Trip Planning.....	21
1.27 CITD Files.....	22
1.28 Despatch Confirmation.....	22
1.29 Physical Manifests.....	22
1.30 Electronic Manifests.....	22
1.31 Paragon Considerations.....	22
1.32 Depot Sweep Processes.....	23
1.33 Potential Developments.....	24

1 Scheduling Engine

The scheduling engine is an automated process that will select unscheduled orders and apply them to the available trips or create new trips as required based on the routes that exist.

The fixed routes (for own fleet) and the carriers routes (for external carriers but also for own fleet parcel services) will be assessed based on rules to schedule the orders.

1.1 System Parameters

- 'AUTO_SCHEDULING'

A cost centre parameter that controls which orders are considered by the scheduling engine, the parameter must be set to 'Y' for the cost centre of the order for the order to be scheduling automatically.

- 'ENGINE_RUNNING'

A cost centre parameter which will be set automatically to 'Y' by the schedule engine process when the process is being run for the database.

This system parameter will be set back to 'N' by the process once all of the available orders have been processed.

- 'MAINTAIN_SCHEDULE_DATES'

A cost centre parameter which will control if the order time windows will be derived for the 'XML' and 'CSV' orders.

The system parameter must be set to 'Y' for the cost centre of the order to be active.

- 'TRIP_PREVENT_PARCEL_CARRIER_ASSIGNMENT'

A cost centre parameter which will control if orders can be planned manually to a trip for a 'Parcel' carrier.

The system parameter must be set to 'Y' for the cost centre of the order to be active.

- 'TRIP_VALIDATE_PARCEL_ORDER_ASSIGNMENT'

A cost centre parameter which will control if orders are validated when they are planned manually to a trip for a 'Parcel' carrier.

The system parameter must be set to 'Y' for the cost centre of the order to be active.

- 'TRM_3PL_REROUTE'

A system parameter that can be set to 'Y' to enable the functionality in the Fixed-Drop Scheduling engine to plan the orders to the next available route.

- 'TMP_ENG_TRIP_PREFIX'

A system parameter that controls the prefix that the trips created from fixed drop scheduling drops will be prefixed with e.g. TMP, MAN, RTE etc.

If the trips are to be replanned by Paragon, set this to TMP. If the trips are not to be replanned, then set this to RTE (or some other easily recognizable prefix).

1.2 Scheduling Engine Control

The scheduling engine may be defined in the 'Scheduling Maintenance' screen.

To use the screen, the user must be logged in as 'EDI_OWNER' so that the process is started with the correct level of access control.



The screen allows users to start and stop the scheduling engine and select which functionality runs and the sequence in which the different aspects of the scheduling engine are run.

Note that if a process is not ticked as being 'Included' IT WILL NOT BE RUN.

The 'Audit' tab page will record each successful completion of the scheduling engine and will also display any errors which occurred during the processing of the orders.

The audit does not record why an order failed to schedule (because it would have to record why it failed to schedule with every route available).

There are different processes that the scheduling engine can use - 'Parcel Carriers', '3PL Carriers', 'Wholesale Schedule', 'Mandated Carriers', 'Top Up Process', 'Network Schedule' and 'NHSBT Schedule':

Scheduling Process	Included	Run Order	Incl On Cust Drop	Unplanned Order Email
Mandated Carrier	☒	1	☒	☐
Parcel Carriers	☒	2	☒	☐
Wholesale Schedule	☐	3	☐	☐
3PL Carriers	☐	4	☐	☐
Baxter Trunks	☐	5	☐	☐
Top Up Process	☒	6	☒	☐

The 'Run Order' can be specified to the sequence in which each type of scheduling engine process will be run so that certain types of orders and carriers can be assessed preferentially.

In this example, the 'Mandated Carrier' process will be run first.

1.3 Customer Settings

- 'Exclude From Scheduling Engine'

Customers must be actively excluded from the scheduling engine if they do not want to have their orders scheduled automatically:



- 'Carrier Preferences'

The carrier must exist as a preferred carrier for the customer of the order if the customer has a list of carriers that it will accept for the delivery of its orders:

In this example, the 'POL' carrier will be assessed first and if that carrier cannot take the order, the 'TBD' carrier will be assessed next.

Note that if a customer has no preference, the orders for that customer may be delivered by any carrier without preference.

- 'Scheduling Threshold'

A threshold value may be set to exclude the order from the scheduling engine until a set period of time prior to its early delivery date and time:



The number of minutes may be specified and a value of '0' will indicate that the order cannot be scheduled automatically in the particular aspect of the scheduling engine until the early delivery date and time has been reached by the system date and time (i.e. in the local time zone).

Note that if a threshold value is not specified that the order will effectively be valid for the aspect of the scheduling engine to process once it has been created, validated and set to 'UNSCHEDULED' status.

1.4 DU Category

The DU category can be specified to denote the type of despatch unit for planning purposes:

DU Type	DU Description	DU Category	Volume	Vol Collapsed	Max KG	RPE	Priority	AVG VMT	Decimals	No Re-Calc	Owned Pack
4WAY	4 Way Pallet (GKN)	PALLET				1.2500			☒	☐	☐
A1	EURO A GRADE	PALLET				1.0000			☐	☐	☐
A2	Delete					1.0000			☐	☐	☐
AH14	AH14	PALLET				1.2500			☒	☐	☐
AH1E	AH1E	PALLET				1.0000			☒	☐	☐
AH24	AH24	PALLET				1.2500			☒	☐	☐
AH2E	AH2E	PALLET				1.0000			☒	☐	☐
AHC4	AHC4	PALLET				1.2500			☒	☐	☐
AHCE	AHCE	PALLET				1.0000			☒	☐	☐
AHDF	AHDF	PALLET				1.0000			☒	☐	☐
AUKG	AUKG	PALLET				1.2500			☒	☐	☐
B1	EURO B GRADE	PALLET				1.0000			☒	☐	☐
BOX	SMALL	PARCEL				0.0200			☒	☐	☐

A DU category of 'PALLET' indicates that it is a pallet that would normally be transported by own fleet.

A DU category of 'PARCEL' indicates that it is a parcel that would normally be transported by a parcel carrier service by own fleet or by an external 'PARCEL' carrier.

Note that a DU type will have a DU category of 'PALLET' by default unless stated otherwise.

The DU category of an order will be set to 'PARCEL' based on the presence of a DU type having a DU category of 'PARCEL'.



The DU category will then be used to decide which set of routes (fixed for 'PALLET' or carrier for 'PARCEL') to check for the derivation of the order time windows when the orders are created via the 'XML' and 'CSV' files.

Note that some 'PARCEL' carriers will be able to take 'PALLET' items should they be setup to do so in the 'Carrier Rules' screen for the DU types.

1.5 Carrier Type

The 'Carrier Type' will determine the scheduling engine process in which that carrier will be assessed:

Carrier ID	Name	Group	Carrier Ty...	Haul Unit	Hub Loc	StartEnd Hub Hub	BC Type	TMS Ref	HQ Loc	Exp Type	VAT No	MS	TT	SS	SF	OTF	Alt Mul Car Ter	IA	E/D
TEK	TEK Freight	Hauliers	Haulier																
247	247	Hauliers	Haulier																
FET	FEK	Hauliers	Haulier																
PHAR GO	Phar Go	Hauliers	Haulier		DHLCHE														
CRISIS	CRISIS	Hauliers	Haulier		DHLCHE														
QUIKSTAT	Quikstat	Hauliers	Haulier																
CRISIS GPG	Crisis Groupage	Hauliers	Haulier		DHLCHE														
TBD	TBD	Hauliers	PARCEL																
DHL Express	DHL Express	Hauliers	PARCEL		DHLBAX														
POL	Polar Speed	Hauliers	PARCEL																
UPS	UPS	Hauliers	PARCEL																
DHLDRI	DHL (DRY ICE) A	Hauliers	PARCEL																
YOD	Yodel	Hauliers	PARCEL																
DHLLSVAN	DHLLSVAN	PARCEL	PARCEL	10	DHLCHE				DHLCHE										
PAR	Parcelforce	Hauliers	PARCEL																
MOV	Movianto	Hauliers	PARCEL																
CHE	CHE (Holding)	Hauliers	PARCEL																
CitySprintSD	City Sprint Same	Hauliers	PARCEL		DHLBAX														
SAM	Sameday	Hauliers	PARCEL																
DHLTD	DHL TD EXPRESS	Hauliers	PARCEL																

The 'Carrier Type' may be '3PL' or 'PARCEL' to apply the specific scheduling engine process.

1.6 Carrier Formats

Different formats can be setup for each carrier:



Type	Format	Print Total on Label	Current Version	Activation Date	Delete Version
Label	DHLStandard1				
Label	DHL_Express2		84	05-MAR-2016 10:25:26	
Label	Movianto	Y		11-DEC-2014 08:25:34	
Label	DHL_Express	Y	84	03-MAY-2013 13:29:00	
Label	Parcelforce	Y			
Label	Polarspeed	Y	25	29-JUL-2016 17:04:38	
Label	DHL_Penguin1				
Label	Standard1	Y			
Label	Yodel	Y	130	27-FEB-2015 10:43:57	
Manifest	DHL_Express				
Manifest	Yodel				
Manifest	Movianto				
Manifest	Standard1				
Manifest	Standard2				

The current version of the gazetteer data can be stored for the label format.

The label format can be assigned to a routing format to obtain the gazetteer data:

Type	Format	Routing Format
Label	DHLStandard1	DHLStandard1
Label	DHL_Express	DHL_Express
Label	DHL_Express2	DHL_Express
Label	DHL_Penguin1	DHL_Penguin1
Label	Movianto	Movianto
Label	Parcelforce	Parcelforce
Label	Polarspeed	Polarspeed
Label	Standard1	Standard1
Label	Yodel	Yodel
Manifest	DHL_Express	DHL_Express
Manifest	Movianto	Movianto
Manifest	Standard1	Standard1
Manifest	Standard2	Standard2
Manifest	Yodel	Yodel

The carrier can be configured to have a label format and a manifest format:



Resource Maintenance

RESOURCE v2.164
C-TMS v11.21

RPE Cust Load Rates Tractors Vessels Carrier Routing Carrier Formats Carrier Tracking Carrier Config Vehicles Own Charges Carrier Format...

Carrier: DHLTD DHL TD EXPRESS Refresh

Label Format: DHL_Express2 Manifest Format: DHL Express Print Manifest: Y Vol Factor (Kgm3):

Print Shipment Label: N

Location	Customer	Schedule Number	Account Number	Contract Number	Shipment Tracking Ref	Unit Tracking Ref
DHLLUTT	DEX		186227040		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLLUTT	HAE		186227079		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLLUTT	GLM		186226823		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLLUTT	FER		186461437		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLLUTT	SOR		186470772		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLLUTT	SET		185411637		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER3	SER		186227095		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER3	ACV		186226500		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER3	ALG		185948672		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER3	NOR		186144103		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER3	CPK		186692417		DHLTD_AWB_Sh	DHLTD_LPN_DU
DHLCHER1	ARR		186226034		DHLTD_AWB_Sh	DHLTD_LPN_DU

New Save Delete

The physical manifest can also be requested to be printed automatically when the trip is despatched.

The tracking references can be applied by customer by depot.

The tracking references can be updated with a range of values for the carriers:

Resource Maintenance

RESOURCE v2.164
C-TMS v11.21

RPE Cust Load Rates Tractors Vessels Carrier Routing Carrier Formats Carrier Tracking Carrier Config Vehicles Own Charges Carrier Format...

RefType Refresh

Ref Type	Tracking Level	Prefix	Check Digit Function	Check Digit	Start	End	Next
CHE_DU	Shipment			6	1	999999999	219806
CITY_DU	Shipment			1	1	999999999	1
DHLCHER	Shipment	DHLCHER		6	1	999999	1287
DHLTD_AWB_Sh	Shipment		Standard1 (MOD7)	4	469100000	469144999	469128531
DHLTD_LPN_DU	DU	JD0002263200	Standard1 (MOD7)	3	1	500000	289411
DHL_AWB_NEW	Shipment		Standard1 (MOD7)	1	990597000	990641999	990597000
GLAV_Shpt	Shipment	GLAV	Standard1 (MOD7)	4	100000	499999	159002
PAR1_Shpt	Shipment	YD	Parcelforce	6	50000	149999	67223
PAR3_OLD	Shipment	YE	Parcelforce	6	400000	499999	400000
PAR3_Shpt	Shipment	GW	Parcelforce	7	10000	109999	81800
PEN_DU	DU	PEN	Standard1 (MOD7)	5	1	999999999	21467
POL_DU	DU	DHL	Standard1 (MOD7)	5	10000000	20000000	10476541
POL_Shpt	Shipment	CON	Standard1 (MOD7)	0	10000000	20000000	10384507
SAM_DU	DU	SAME		2	1	999999999	9921
TBD_Shpt	Shipment			5	1	999999999	5612

New Save Delete

1.7 Carrier Gazetteer

The gazetteer data can be imported for each carrier for the latest version to be applied:



Resource Maintenance RESOURCE v2.164
C-TMS v11.21

RPE Cust | Load Rates | Tractors | Vessels | Carrier Routing | **Carrier Formats** | Carrier Tracking | Carrier Config | Vehicles | Own Charges | Carrier Format...

Label Format: Country Code: From Postcode: To Postcode: Refresh

Version: Sortation Hub: Depot: Direction: Town:

Label Format	Version	Country Code	Country Name	From Postcode	To Postcode	Town	Sortation Hub
DHL_Express	84	GB	United Kingdom	AB10	AB10	ABERDEEN	ABZ
DHL_Express	84	GB	United Kingdom	AB10	AB10	BRIDGE OF DEE	ABZ
DHL_Express	84	GB	United Kingdom	AB11	AB11	ABERDEEN	ABZ
DHL_Express	84	GB	United Kingdom	AB11	AB11	TORRY	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	PORTLETHEN	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	MARYCULTER	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	WEST TULLOS INDUS	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	ALTENS	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	BRIDGE OF DEE	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	BADENTON INDUSTRIA	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	ABERDEEN	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	COVE BAY	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	COVE	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	ARDOE	ABZ
DHL_Express	84	GB	United Kingdom	AB12	AB12	BLAIRS	ABZ

New Save Delete

The carrier routing data will be used for the production of the carrier labels and this data should be used to specify the carrier rules for ensuring that the orders are scheduled correctly.

Note that this data is not used in the scheduling engine or the derivation of the order time windows.

1.8 Carrier Rules

The carrier rules will apply to the assessment of the parcel carriers:

- Shipment Size

Carrier Rules Maintenance CARRIER RULES v1.9
C-TMS v11.21

Carrier Rules Shipment | **DU Type** | Product Type | Carrier Routes Services

Carrier Id	Ship Min Wt	Ship Max Wt	Ship Min Vol	Ship Max Vol
CHE	0.00	100000.00	0.00	999999.00
CitySprintSD	0.00	500.00	0.00	9999.00
DHLCHER	0.00	10000.00	0.00	99999.00
DHLDRY	0.00	500.00	0.00	9999.00
DHLLSVAN	0.00	10000.00	0.00	9999.00
DHLLSVAN2	0.00	10000.00	0.00	9999.00
DHLLUTT	0.00	10000.00	0.00	99999.00
DHLTD	0.00	100000.00	0.00	999999.00
MOV	0.00	500.00	0.00	9999.00
PAR	0.00	500.00	0.00	9999.00
POL	0.00	550.00	0.00	9999.00
SAM	0.00	10000.00	0.00	9999.00

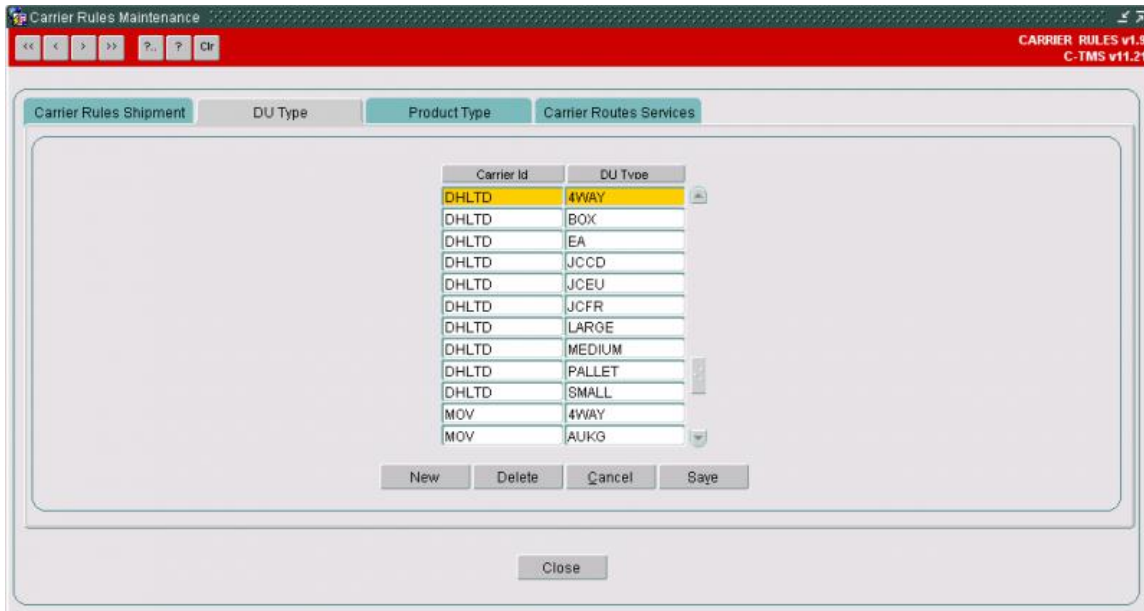
New Delete Cancel Save

Close

The carrier must be able to transport the size of the shipment (i.e. based on the total for the order) based on the weight and the volume.

- DU Type





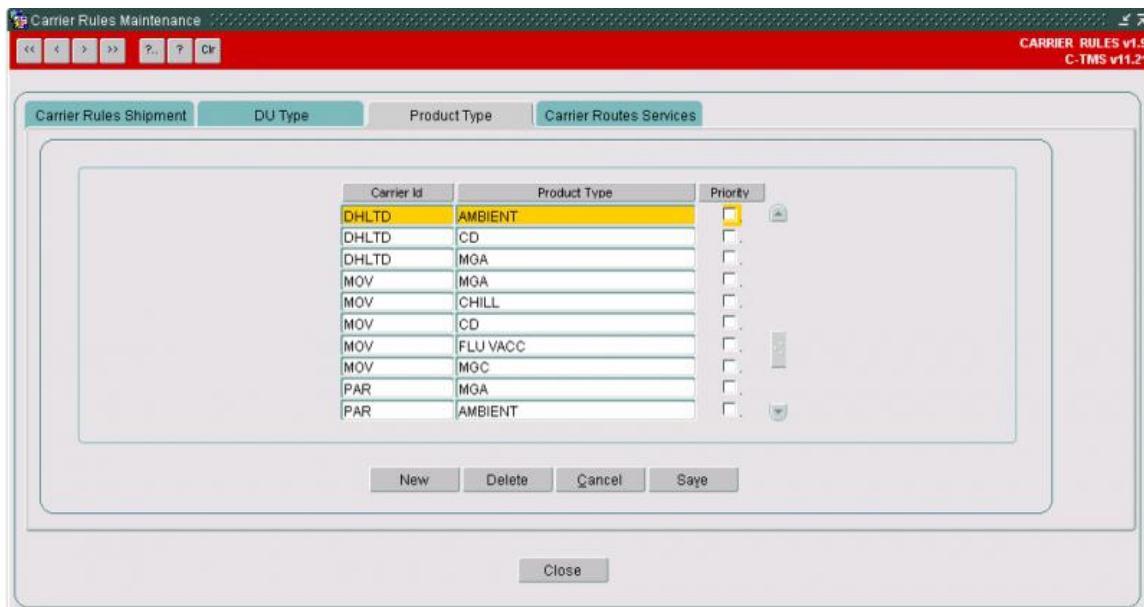
Carrier Rules Maintenance - DU Type tab. The window shows a table with Carrier Id and DU Type columns. The first row is highlighted in yellow.

Carrier Id	DU Type
DHLTD	4WAY
DHLTD	BOX
DHLTD	EA
DHLTD	JCCD
DHLTD	JCEU
DHLTD	JCFR
DHLTD	LARGE
DHLTD	MEDIUM
DHLTD	PALLET
DHLTD	SMALL
MOV	4WAY
MOV	AUKG

Buttons: New, Delete, Cancel, Save, Close.

The carrier must be able to transport the DU types that exist for the order lines (as packed and despatched).

- Product Type



Carrier Rules Maintenance - Product Type tab. The window shows a table with Carrier Id, Product Type, and Priority columns. The first row is highlighted in yellow.

Carrier Id	Product Type	Priority
DHLTD	AMBIENT	☒
DHLTD	CD	☐
DHLTD	MGA	☐
MOV	MGA	☐
MOV	CHILL	☐
MOV	CD	☐
MOV	FLU VACC	☐
MOV	MGC	☐
PAR	MGA	☐
PAR	AMBIENT	☐

Buttons: New, Delete, Cancel, Save, Close.

The carrier must be able to transport the product types that exist for the order lines (as packed and despatched).

- Service Level



Carrier Rules Maintenance

CARRIER RULES v1.9
C-TMS v11.21

Carrier Rules Shipment DU Type Product Type Carrier Routes Services

Carrier ID	Route Code	Route Name	Trailer Type	S	M	T	W	T	F	S	Max trips	Inact...
DHLTD	DHLTD_CH1_1	DHL EXPRESS (EMA) CHER 1	CARRIER MIX	☐	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHL_LUT_SAT	DHL EXPRESS (EMA) LUTT SAT	CARRIER AMB	☐	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHLTD_C1_SAT	DHL EXPRESS (EMA) CHER 1 SAT	CARRIER MIX	☐	☐	☐	☐	☐	☒	☒	10	☐
DHLTD	DHLTD_RTLUT1	DHL EXPRESS (OXF) LUTTERWORTH	CARRIER AMB	☐	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHLTD_CH3_1	DHL EXPRESS (EMA) CHER 3	CARRIER MIX	☒	☒	☒	☒	☒	☒	☒	10	☐
DHLTD	DHLTD_RTLUT2	DHL EXPRESS (EMA) LUTTERWORTH	CARRIER AMB	☒	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHLTD_CH1_2	DHL EXPRESS (OXF) CHER 1	CARRIER MIX	☐	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHLTD_CH3_2	DHL EXPRESS (OXF) CHER 3	CARRIER MIX	☒	☒	☒	☒	☒	☒	☒	5	☐
DHLTD	DHLTD_C3_SAT	DHL EXPRESS (EMA) CHER 3 SAT	CARRIER MIX	☐	☐	☐	☐	☐	☒	☒	10	☐
MOV	MOV_CH3_2	MOVANTO CHERWELL3 (CHILL)	CARRIER CHIL	☐	☒	☒	☒	☒	☒	☒	10	☐
MOV	MOV_CH3_1	MOVANTO CHERWELL 3 (AMB)	CARRIER AMB	☐	☒	☒	☒	☒	☒	☒	10	☐
PAR	PAR_CH3_1	PARCELFORCE ROUTE 1 CHERWELL 3	CARRIER AMB	☐	☒	☒	☒	☒	☒	☒	5	☐
PAR	PAR_CH1_1	PARCELFORCE ROUTE 1 CHERWELL 1	CARRIER MIX	☒	☒	☒	☒	☒	☒	☒	10	☐
POL	POL_CH1_1	POLARSPEED ROUTE 1 CHERWELL 1	CARRIER MIX	☒	☒	☒	☒	☒	☒	☒	5	☐
POL	POL_CH3_1	POLARSPEED ROUTE 1 CHERWELL 3	CARRIER MIX	☒	☒	☒	☒	☒	☒	☒	5	☐

New

Close

Route Details

Carrier Routes

Carrier Id: DHLTD
Route Name: DHL EXPRESS (EMA) LUTTERWORTH
Max Trips: 5

Route Code: DHLTD_RTLUT2
Trailer Type: CARRIER AMB
S M T W T F S: ☒ ☒ ☒ ☒ ☒ ☒ ☐ Inactive: ☐

New Edit Delete Assign Transport Mode

Departures

From Loc	Depart	Cut Off
DHLCOVENTRY	19:00	18:45
DHLLUTT	19:00	18:45

New Edit Delete

Services

Service Level	Carrier Service Level	Offset Days	Destination Type	Country Code	Destination
P09	TDK	0	ZONE		P09_1
P09	TDK	0	ZONE		P09_JE_1
P12	TDT	0	ZONE		P12_1
S24	DOM	0	COUNTRY		GB
S24	DOM	0	ZONE		P09_1
S24	DOM	0	ZONE		P12_1
STD	DOM	0	COUNTRY		GB
STD	DOM	0	ZONE		P09_1
STD	DOM	0	ZONE		P12_1

New Edit Delete

The carrier route will indicate if the carrier can deliver the order from the source depot.

The source depot and ant cross-docking depots can be listed with a cut-off time to ensure that the order is available prior to the expected loading time of the vehicle.

The days of the week on which the route operates can be specified.

The type of trailer can be specified and further validation will be performed to ensure that the products for the order can be loaded onto the trailer for the trip for the route.

The carrier routes should be based on the gazetteer information that is provided by the external carrier to ensure that the carrier will be able to deliver the order on the specified date and by the specified time.

The service level of the order and the destination will be assessed to ensure that the delivery location is valid for the route.



The service level can be mapped to the appropriate service level for the carrier to indicate how it will be transported within the carrier's own network.

The 'Destination Type' and 'Destination' will indicate how the delivery location of the order is assessed:

'ZONE' indicates that there may be multiple locations that are valid for the route.

'COUNTRY' indicates that all orders for delivery in a country are valid for the route.

'LOCATION' indicates that orders just for that location are valid for the route.

Note that different destination types can apply for the same service level.

1.9 Location Zones

The location zones can be specified in the 'Business Data Maintenance' screen:

Business Data Maintenance

BDM v2.90
C-TMS v11.21

Order Statu... Service Ty... Surcharges Location T... X-dock Paths Paragon St... Delivery M... Route Codes Location Z... Time Zones

Select a Zone: [P09_1] New Zone Delete Zone Copy Zone Save Zone Routing Code: Cost Centre

Zone Type	Country	Town / Suburb	From Range	To Range	Inactive	Inc/Exc
POSTAL_STRING	GB		AL1	AL1	☐	☒
POSTAL_STRING	GB		B1	B1	☐	☐
POSTAL_STRING	GB		B14	B14	☐	☐
POSTAL_STRING	GB		B15	B15	☐	☐
POSTAL_STRING	GB		B16	B16	☐	☐
POSTAL_STRING	GB		B2	B2	☐	☐
POSTAL_STRING	GB		B3	B3	☐	☐
POSTAL_STRING	GB		B30	B30	☐	☐
POSTAL_STRING	GB		B35	B35	☐	☐
POSTAL_STRING	GB		B37	B37	☐	☐
POSTAL_STRING	GB		B4	B4	☐	☐
POSTAL_STRING	GB		B46	B46	☐	☐

Add Record to Zone Remove Record from Zone Rating

Close

In this example, the 'P09_1' location zone incorporates various postcodes (using the prefix as a postal string) for the delivery locations.

The 'Inc/Exc' flag indicates if the type of zone is being included or excluded from the location zone to enable greater flexibility to specify the delivery locations that are valid for the particular location zone.

1.10 Fixed Routes

The fixed routes will apply to the assessment of the own fleet carriers:



Fixed Routes Maintenance ROUTES MAINT v2.44 C-TMS v11.21

Depot: All Depots Day: All ☐ Show Inactive Routes ☐ Auto Scheduled

Route Code	Name	Inactive	Priority	Carrier	Trailer	S	M	T	W	T	F	S	Eft. Date
08:00-BARN	Barnstaple 08:00 to Cherwell 3	☐	1	DHLCHER	13.6 Box	☒	☒	☒	☒	☒	☒	☒	
22:00-BARN	Barnstaple 22:00 to Cherwell 3	☐	1	DHLCHER	13.6 Box	☒	☒	☒	☒	☒	☒	☒	
CAGE AUDIT	NSS CAGE AUDIT	☐	1	DHLLARK		☒	☐	☐	☐	☐	☐	☐	
CHERFRI001	Cherwell Friday Route 001	☐	1	DHLCHER	13.6 Dual	☐	☐	☐	☐	☐	☒	☐	
CHERFRI002	Cherwell Friday Route 002	☐	1	DHLCHER	13.6 Dual	☐	☐	☐	☐	☐	☒	☐	
CHERFRI003	Cherwell Friday Route 003	☐	1	DHLCHER	13.6 Dual	☐	☐	☐	☐	☐	☒	☐	
CHERFRI004	Cherwell Friday Route 004	☐	1	DHLCHER	13.6 Dual	☐	☐	☐	☐	☐	☒	☐	
CHERFRI005	Cherwell Friday Route 005	☐	1	DHLCHER	13.6 Dual	☐	☐	☐	☐	☐	☒	☐	

New Edit Delete Close

Route Detail ROUTES MAINT v2.44 C-TMS v11.21

Detail Audit

Route Code: CHERMON001 Name: Cherwell Monday Route 001 Depart: Cut Off: Sun ☐ Shift Code:
 Depot: DHLCHER1 DHL CHERWELL SITE 1 Cost: Inactive ☐ Mon ☒
 Carrier Id: DHLCHER Priority: 1 Type: Auto Scheduling ☐ Tue ☐
 Trailer Type: 13.6 Dual Max Trips: 1 Calculate Time and Distance ☒ Wed ☐
 Assign Transport Mode Override Hub Start/End ☐ Thu ☐
 Sat ☐

Seq	Stop Type	Region/Zone	Location Id	Location Name	Mand	Fixed	PK/DL	Priority	Offset	Time	Early	Late	Fill Factor
1	Location		DHLCHER1	DHL CHERWELL SITE 1	☒	☐	☐	1	480	08:00	360	180	0.20
2	Location		CA11PHOEPEI	PHOENIX HEALTHCARE L	☐	☐	☐	1	720	12:00	15	15	
3	Location		EH54UNICLM	ALLIANCE HEALTHCARE	☐	☐	☐	2	810	13:30	15	15	
4	Location		G75 PHOEAS	PHOENIX HEALTHCARE C	☐	☐	☐	3	900	15:00	60	60	
5	Location		G42 AAH GLAS	AAH PHARM (GLASGOW)	☐	☐	☐	4	1860	07:00 (1)	15	15	
6	Location		G81 PHOECLY	PHOENIX HEALTHCARE L	☐	☐	☐	5	1920	08:00 (1)	30	180	

Add Crossdock Stop Add Zone Stop Add Loc Stop Add Reg Stop Delete Stop

In this example, the route is being used to collect from, and deliver to, specific locations.

The 'Stop Type' can be specified to include 'Zone' as well as 'Location' to enable orders to be valid for the route without having to specify each location as a stop.

1.11 Schedule Rules

The schedule rules are used to calculate the time windows for the 'PARCEL' orders:



Scheduling Maintenance window showing a table of scheduling rules. The table has columns: Cost Centre, Customer, Rule, Cut Off, Offset, Early, Late, From Zone, To Zone, Coll Off..., Mode, and Service Level. The first row is highlighted in yellow.

Cost Centre	Customer	Rule	Cut Off	Offset	Early	Late	From Zone	To Zone	Coll Off...	Mode	Service Level
HUK	ACV	STD	19:00	2	07:00	19:00					
HUK	ACV	S24	19:00	2	07:00	19:00					
HUK	ALG	SAT	19:30	3	07:00	19:00					
HUK	ALG	SA3	19:30	3	07:00	19:00					
HUK	ALG	STD	19:30	3	07:00	19:00					
HUK	ALG	SA9	19:30	3	07:00	19:00					
HUK	ALG	SAM	19:30	3	07:00	19:00					
HUK	ALG	SA8	19:30	3	07:00	19:00					
HUK	ALG	P12	19:30	3	07:00	19:00					
HUK	ALG	P09	19:30	3	07:00	19:00					
HUK	ALG	S24	19:30	3	07:00	19:00					
HUK	ALG	P10	19:30	3	07:00	19:00					
HUK	GSK	S24	19:00	2	07:00	19:00					

Buttons: New, Delete, Save, Close

For example, 'HUK' orders will be provided with an early delivery date and the time windows will be calculated for that date and time.

The 'Rule' is the service level of the order.

The 'Offset' is a number of days for the delivery to be made (i.e. the order must be available 2 days before the delivery date for the 'STD' service level for the 'ACV' customer).

The 'Cut Off' is a time after which a day will need to be added for the expected delivery for it to be made.

Note that the weekends will be offset automatically.

1.12 Location Fixed Route Details

Note: Applies to fixed drop scheduling only.

Each location that can be planned as a destination may have multiple routes (run numbers) assigned to the location.

Locations window showing details for TYR-EX LTD. The window includes fields for ID, Name, Lat, Long, Time Zone, Billing, Control Tower, Postal Reg, Planning Reg, Loading Rate, Unloading Rate, and Account Profile. Below these fields is a table of routes.

Route Code	Drop Number	Depot Number	Bank Holiday
MB11A1	37	982	
MB11P	36	982	
MBSAT11	53	982	

Buttons: New Location, Save, Cancel, Close, Linked Maint



The routes can be specified as being applicable solely to bank holidays.

1.13 Order Time Window Derivation

The time windows can be derived for the orders that are created via the 'XML' and 'CSV' files by assessing the stock being ordered and the service level.

The assessment of the service level and the delivery type will be performed for the orders when they are created via 'CSV' or 'XML' files and the '**MAINTAIN_SCHEDULE_DATES**' system parameter is 'Y' for the cost centre of the order.

The **DU category** of the order is used to decide whether to check the fixed routes for 'PALLET' or the schedule rules for 'PARCEL'.

'PARCEL' will only be specified if the order only contains DU types with a category of 'PARCEL'.

'PALLET' types will assess the fixed routes for a direct or a radial route for the early delivery date, the locations of the order and the mandated carrier if provided.

If the **early delivery date** is known the route will be checked that it is active on that day of the week.

Future early delivery dates will not offset the date:

Service Level *'Standard'*

Delivery Type *'On Sched'*

Early Avail *SYSDATE*

Late Avail *Delivery Date at Late Target Time*

Early Del *Delivery Date at Early Target Time*

Late Del *Delivery Date at Late Target Time*

Or

Service Level *'Standard'*

Delivery Type *'Off Sched'.*

Early Avail *SYSDATE*

Late Avail *Delivery Date at 17:00*

Early Del *Delivery Date at 08:00*

Late Del *Delivery Date at 17:00*

Same day early delivery date may offset the date:

Service Level *'Standard'*

Delivery Type *'On Sched'*

Early Avail *SYSDATE*

Late Avail *Delivery Date at Late Target Time*

Early Del *Delivery Date at Early Target Time*

Late Del *Delivery Date at Late Target Time*

Or



Service Level 'Standard'

Delivery Type 'Off Sched'.

Early Avail SYSDATE

Late Avail Delivery Date + 3 days at 17:00

Early Del Delivery Date +3 days at 08:00

Late Del Delivery Date + 3 days at 17:00

Note that the delivery date may also be offset to avoid the weekends so it may be +4 or +5 days.

Past early delivery date will offset the date:

Service Level 'Standard'

Delivery Type 'On Sched'

Early Avail SYSDATE

Late Avail Delivery Date + 3 days at Late Target Time

Early Del Delivery Date + 3 days at Early Target Time

Late Del Delivery Date + 3 days at Late Target Time

Or

Service Level 'Standard'

Delivery Type 'Off Sched'.

Early Avail SYSDATE

Late Avail Delivery Date + 3 days + 3 days at 17:00

Early Del Delivery Date +3 days + 3 days at 08:00

Late Del Delivery Date + 3 days + 3 days at 17:00

Note that the delivery date may also be offset to avoid the weekends so it may be +4 or +5 days.

No early delivery date will offset the date:

Service Level 'Standard'

Delivery Type 'On Sched'

Early Avail SYSDATE

Late Avail Next Delivery Date at Late Target Time

Early Del Next Delivery Date at Early Target Time

Late Del Next Delivery Date at Late Target Time

Or

Service Level 'Standard'

Delivery Type 'Off Sched'.

Early Avail SYSDATE



Late Avail *Delivery Date + 3 days at 17:00*

Early Del *Delivery Date +3 days at 08:00*

Late Del *Delivery Date + 3 days at 17:00*

Note that the delivery date may also be offset to avoid the weekends so it may be +4 or +5 days.

'PARCEL' types will use the delivery date, cost centre, customer and service level provided (or a default service level from 'OMS_DEFAULT_SERVICE_LEVEL') to assess the schedule rules.

An early delivery date will calculate the collection date using the delivery offset days for the schedule rule:

Early Avail *Collection Date at 00:00*

Late Avail *Delivery Date at Late Time*

Early Del *Delivery Date at Early Time*

Late Del *Delivery Date at Late Time*

No early delivery date will offset the date when before the cut-off time for the SYSDATE:

Early Avail *SYSDATE at 00:00*

Late Avail *SYSDATE + Delivery Offset Days at Late Time*

Early Del *SYSDATE + Delivery Offset Days at Early Time*

Late Del *SYSDATE + Delivery Offset Days at Late Time*

No early delivery date will offset the date when after the cut-off time for the SYSDATE:

Early Avail *SYSDATE at 00:00*

Late Avail *SYSDATE + 1 day + Delivery Offset Days at Late Time*

Early Del *SYSDATE + 1 day + Delivery Offset Days at Early Time*

Late Del *SYSDATE + 1 day + Delivery Offset Days at Late Time*

If SYSDATE is Friday the weekend will be offset at the start for the above calculations when no early delivery date is provided.

Note that the derived delivery date may also be offset to avoid the weekends.

'XML' orders will assess the above rules if not all of the order time windows are provided.

'CSV' orders will assess the above rules if not all of the order time windows are provided.

The delivery type of 'On Sched' and 'Off Sched' can be set for the 'CSV' and 'XML' orders but this code is not run elsewhere, therefore the order should not have changed automatically the delivery type when the order was unscheduled.

1.14 Scheduling using Parcel Carriers

The 'Parcel Carriers' will assess the carriers that have been setup with a 'Carrier Type' of 'PARCEL'.

The orders will be selected provided that the carrier accepts the type of goods that are being transported.

This process will either create a new 'PCL' trip for the order or it will add the order to an existing 'PCL' trip for the same route for the same delivery date minus the number of offset days for the service level.



The **capacity** of the current trip(s) for the route will be assessed against the **total RPE, weight and volume** of the order being processed:

- If there are no trips for the day for the route and the capacity of the trailer will not be exceeded by the order then a new trip will be created.
- If there is spare capacity then the current trip will be used.
- If there is no spare capacity and the total number of trips for the route for the day has reached the maximum number of trips for the route then the order will remain unscheduled.

The schedule of the trips will be based on the early delivery date and time of the order being processed minus the number of offset days for the service level of the order.

Note that the **'PCL' trips** will be handed-off to an external carrier so they will be assigned to a **schedule for a previous day** based on the number of 'Offset Days' for the carrier route for the service level of the order.

The intention is to advise the external carrier when they need to collect the orders from the depot for delivery within their own network.

The orders for the 'Parcel' carriers can be cross-docked prior to their delivery trips.

The 'Auto Processed PCL' flag will be set if the order has been assessed for this aspect of the scheduling engine.

1.15 Scheduling using 3PL Carriers

The '3PL Carriers' will assess the carriers that have been setup with a 'Carrier Type' of '3PL'.

The orders will be selected provided that the carrier accepts the type of goods that are being transported.

The same logic will apply to the '3PL' carriers as to the 'Parcel' carriers and the orders for the '3PL' carriers can be cross-docked prior to their delivery trips.

The 'Auto Processed 3PL' flag will be set if the order has been assessed for this aspect of the scheduling engine.

1.16 Scheduling using Wholesale Schedule

The 'Wholesale Schedule' will assess the fixed routes to potentially cross-dock the orders multiple times prior to delivery.

There are 3 different types of trips that can be assessed for **unscheduled orders**:

- Collection

The orders will be assessed based on the source and delivery locations of the order for any 'Cross-dock' stops that exist for a route.

- Trunk

The orders will be assessed based on the stops for collection from the current location of the order.

- Direct

The orders will be assessed based on the stops for collection from the source location and delivery to the location/zone of the delivery location of the order.

These orders will not be cross-docked.

There are 2 different types of trips that can be assessed for **partially scheduled orders**:

- Trunk

The orders will be assessed based on the stops for collection from the current location of the order.



- Radial

The orders will be assessed based on the stops for collection from the current location and delivery to the location of the delivery location of the order.

The capacity of the current trip(s) for the route will be assessed against the total RPE, weight and volume of the order being processed to decide if a trip can be used:

- If there are no trips for the day for the route and the capacity of the trailer will not be exceeded by the order then a **new trip** will be created.
- If there is **spare capacity** then the **current trip** will be used.
- If there is **no spare capacity** and the total number of trips for the route for the day has reached the **maximum number** of trips for the route then the order will **remain unscheduled**.

Note that is a '**PARCEL**' order is being processed, it **can be added to a 'RTE' trip** but it **cannot create a 'RTE' trip**.

The schedule of the '**RTE**' trips will be based on the **schedule for the early delivery date and time** of the order being processed.

The orders for the 'Wholesale' carriers can be cross-docked prior to their delivery trips.

The 'Auto Processed WS' flag will be set if the order has been assessed for this aspect of the scheduling engine.

1.17 Scheduling using Mandated Carrier

The orders that have a mandated carrier in the 'Carrier' field will be assessed for the appropriate '3PL', 'Parcel' or 'Wholesale' aspects of the scheduling engine depending on the 'Carrier Type' of the mandated carrier:

In this example, 'DHLTD' must be used to deliver the order.

1.18 Scheduling using Top Up Process

The 'Top Up Process' has parameters that can be used to decide which orders can be used to 'top-up' which trips:



[illegible]

In this example, the 'HUK' orders can be topped-up onto trips for 'HUK', 'HDS' and 'BAX' networks in that sequence.

The delivery location of the order will be used to assess onto which trip the order can be added and trunk trips can be created to ensure that the order is transported between depots in time for the departure of the delivery trip.

There must be an existing stop on the trip for the order to be added to the same stop on that trip.

The 'Master' locations will be suitable to ensure that the same location code is used in the different networks for the different cost centres for the orders.

1.19 Scheduling using Network Schedule

The 'Network Schedule' will be used to schedule orders between for collection into depots and delivery out of depots, or direct deliveries between supplier and customer locations, using the fixed routes and carrier routes.

This process may be used for cross-docking across country or between countries to include flight trips and sea crossings.

1.20 Scheduling using NHSBT Schedule

The 'NHSBT Schedule' is a specific process to assess the fixed routes and add orders to the trips that have been created for the fixed routes.

This process will be used to schedule orders up to a week in advance.

1.21 Scheduling using Fixed Drop Schedule

Warning: This is an incomplete guide.

The Fixed Drop scheduling engine is a specific process that schedules according to fixed drops on fixed routes.

The fixed drops are stored against each location.

The orders received MUST include an order reference "RUN_NUMBER" set to a valid route code, and that fixed route MUST have a route end time.



The process can schedule:

- Desk collection jobs onto DSK trips
- Collection/Delivery radial jobs onto fixed route trips labelled as RTE trips (the prefix is configurable through system parameters).
- Trunk movements between depots
- 3rd-party trips routed onto trips labelled as 3PL trips.

Each RTE trip created will be marked with the fixed drop number (visible in the planning screen). Jobs will be placed on the trips in drop number sequence. CL stops will be marked as drop number 999, whilst any jobs automatically planned onto these trips by the route number will be marked as drop 998.

1.22 Scheduling Engine Processing

The different aspects of the scheduling engine will be run in sequence as described above.

Only the orders that have not been marked for manual scheduling, or that have previously been processed automatically, will be processed if the cost centre and the customer allow automatic scheduling.

1.23 Pack Confirmation/Labelling

There are 2 methods of scheduling the order ready for when it is being picked and packed and labelled:

- C-TMS Pack Confirmation

A 'Pack' button can be pressed in the 'Order Summary' and 'Order Details' screens to schedule the order and then print a label to a default printer (for the user and also for the carrier for the user).

These 'Pack' buttons are designed to be used for orders that have been entered manually in C-TMS rather than in the source warehousing system.

Note that the orders can be scheduled automatically when the scheduling engine is running and the orders can be scheduled without delay because the scheduling threshold will not apply to this packing process.

- WMS Pack Confirmation

A pack 'XML' file can be generated from the source WMS system (e.g. 'SAP') to pack the order and print a label optionally.

A pack 'CSV' file can be generated from the source WMS system (e.g. a 'CIPD' file from 'Unison') to pack the order and print a label optionally.

The EDI parameter 'PRINT_LABEL' must be set to 'Y' for a label to be printed to either the advised printer or a default printer for the user.

Note that the order for such pack confirmation must already be scheduled for the label to be printed in the required format for the carrier of the delivery trip.

- Print Label

All of the labels, or a selection of the labels, may be printed or reprinted in the 'Print Label' screen in C-TMS.

However, a fresh set of the labels will be printed via the generation of a new pack 'XML' file from the source WMS system.

1.24 Tracking References

The tracking references will be generated for the labels as they are printed.



These tracking references will be printed on the labels and they will be used by the external carriers for tracking the items for the orders as they are being delivered.

Each carrier can have its own format and sequence numbers so that the labels and the tracking references are unique for that carrier.

The tracking references will be stored against the carton numbers if the order is packed via a 'CSV' file called 'CIPD' from 'Unison'.

The tracking references may be displayed in the 'Print Label' screen in the 'Orders' screen:

Typ	Tracking Ref	Carton Number	Label	of	Total	Sel
D	JD000226320000287051	1	1	of	1	☒
S	4691267641		1	of	1	☐
						☐
						☐
						☐
						☐
						☐
						☐
						☐
						☐
						☐
						☐
						☐

Label Printer Name: ☐ Use Default Printers

1.25 Unscheduling Orders

If an order is unscheduled from its delivery trip, the existing tracking references will be removed because the order will have to be potentially repacked and relabelled when it is rescheduled in case a different carrier is used to deliver the order.

The 'Manual Schedule' flag will be set to indicate that the order will not be reprocessed automatically by the scheduling engine to ensure that the order is not simply rescheduled onto the same trip.

1.26 Manual Trip Planning

The orders can be scheduled manually if they have failed to schedule automatically or they have been unscheduled for replanning.

The same rules can be applied for the manual planning to ensure that the order can be taken by the carrier, the 'TRIP_VALIDATE_PARCEL_ORDER_ASSIGNMENT' system parameter will control this validation when it is set to 'Y'.

The 'TRIP_PREVENT_PARCEL_CARRIER_ASSIGNMENT' system parameter can be used to prevent orders being assigned to trips for 'Parcel' carriers when it is set to 'Y'.



1.27 CITD Files

Files can be generated for the 'Unison' source WMS system to return the tracking references for storage against the packs that have been created there.

The file can be triggered when the trip status is updated to 'ACCEPTED' and the order has been packed in 'Unison' and a carton number has been provided.

1.28 Despatch Confirmation

A check can be performed when the trip is despatched in the trip planning screens to ensure that all of the orders on the trip have been fully packed.

The system parameter 'X' will control this validation for the trips for the external carriers.

Note that the unpacked orders will have to be unscheduled or packed before the trip can be despatched.

1.29 Physical Manifests

A physical manifest may be printed when the trip is updated to 'EN-ROUTE' status.

The physical manifest will be printed to the default printer for the user if the carrier of the delivery trip is setup to print a report.

1.30 Electronic Manifests

An electronic manifest may be generated as a 'XML' file when the trip is updated to a specified status and/or when it is updated to 'EN-ROUTE' status.

The trip status may be specified as an EDI parameter called 'STATUS' (e.g. 'PLANNED' and 'TENDERED').

Some carriers (e.g. 'Polarspeed') cannot accept multiple files for the same order so they will only send a single electronic manifest when the trip is 'EN-ROUTE'.

Other carriers will accept multiple updates as the trip is planned with more orders and when those orders are packed differently.

Only the changes since the last file was generated will be included in the next file for the specified trip status.

1.31 Paragon Considerations

There are limitations for using Paragon to plan all of the orders rather than to plan the orders for the own fleet and then allow the scheduling engine to plan the remaining orders and the orders that have been mandated for an external carrier:

- Paragon will need to assess the individual gazetteer data for the external carriers.
- Paragon will need to assess the shipment size, DU type and product type for the external carriers.
- Paragon will need to derive the carrier service level for the carrier based on the service level of the order.
- Paragon will need to ensure that a mandated carrier is used.
- Any orders that have been printed and that have generated a tracking reference will lose those references if they are unscheduled (which is what Paragon does to respin a trip).
- Some of the labels display a 'Trip ID' so they will need to be reprinted if the order is rescheduled (e.g. 'Standard', 'Penguin').
- Some of the labels display data from the carrier route code name and this route code will not be provided by Paragon (e.g. '(EMA)' and '(OXF)' are translated as the origin code for the DHL Express labels).



- The trip stop times will not be calculated for the external carriers based on the time windows of the orders on the stops but they will be calculated based on the distance and time from the previous stop.
- The trip stop times are used to advise the external carrier when the orders will be delivered in their network via the 'Electronic Manifest'.
- Files may be generated for the 'Electronic Manifest' when the orders are unscheduled temporarily.

1.32 Depot Sweep Processes

 **Warning:** This is an incomplete guide.

The Depot Sweep EDI processes can move orders between schedules automatically if not completed.

These processes are most commonly associated with fixed drop scheduling and are useful for Paragon planning, as the schedule is linked to the Paragon working area for each day.

The fundamental principles are:

- Part of scheduling engine
 - ♦ Any order that cannot be planned to look for a further run on that day and automatically plan instead. The process will check the routes and change the order reference to plan onto a different run, reset the manual schedule flag and let the next schedule engine run pick it up. If no runs found on that day, then remains unscheduled (and will be carried forward on planning day end).
- Planning Day end
 - ♦ Any orders of any type not fully planned at the end of the day carried forward to next day (including non-working days). The scheduling engine process above will then pick up the order and plan according to the rules above.
 - ♦ Expected to be scheduled process once per day, on or around 1830-1900.
- Actual day end
 - ♦ Any DSK (Desk Collections) orders that have not been completed (debriefed) at end of day to carry forward to next day and planned automatically onto the next DSK collection trip.
 - ♦ Reset any TODD orders and next day orders that remain unscheduled.
 - ♦ Expected to be scheduled process once per day, around (before) 2359.

This is the definition of the automated scheduling and carry-forward rules. It will also be possible to carry an order forward manually (for example, when determining on Monday that you will not deliver until Thursday, you can carry the order forward to Thursday's schedule manually from the planning screen.

The depot sweep processes can be configured with parameters to control which depot is affected by the process, what route types are affected and what action to take, as shown below:

Parameter	Value	Purpose
DEPOT_SWEEP	Y	Identifies that the EDI process is to perform the depot sweep.
DEPOT	blank or RDC location	Identifies the depot that is affected by this depot sweep, or all depots if blank.
ROUTE_TYPE	COLLECT_DESK	Identifies that the EDI process will assess the orders for the collection desks based on the run number of their route.
ROUTE_TYPE	RADIAL	Identifies that the EDI process will assess the orders for collection from the customers or for delivery to the customers based on the run number of their route.
ACTION	CARRY_FORWARD	Identifies that the EDI process will assess the orders and carry forward any unscheduled orders to the next day.
ACTION	RESCHEDULE	Identifies that the EDI process will assess the orders and unschedule any incomplete orders from their incomplete trips and carry forward any unscheduled orders to the next day.

 **Note:** The Route Type can include a list of types of routes that are separated by a comma.



1.33 Potential Developments

There are potential developments to enable the scheduling engine to be more specific for the operations:

- Include a matrix for the deliveries for the own fleet for the carrier routes and fixed routes to indicate when the location will accept the order.
- This matrix would be used to set the order time windows to use the next delivery date for the location should an invalid delivery date be provided.
- The gazetteer data can be assessed instead of the carrier routes if appropriate routes and zones cannot be maintained effectively.

