

DHL Automotive Process

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1 DHL Automotive Process

Warning: This is an incomplete guide.

The purpose of this page is show base functionality that is in use within the Automotive Alliance system, as well as any particular options that a customer process may use.

1.1 Systems

- CALIDUS Systems
 - ◆ CTMS (**Base**)
 - ◆ WCS (**Base**)
 - ◆ PORTAL
- Client Systems
 - ◆ My Supply Chain (**Base**)
 - ◆ Microlise
 - ◆ MixMove

1.2 Process

1.2.1 Order Creation

Base:

- Order created in Fixed Schedule

Options:

- Add items via WCS Order Creation
 - ◆ Loose Items and Assets (Roll Cases, pre-identified with fixed barcode)
 - ◆ Label production from WCS
- Add Items and Contents via WCS Order Creation
- Item creation through EDI
- Item Content creation through EDI
- Customer Order identification through EDI



AML9872384

DHL MIL 11234657890

AML08897234 AML MANCHESTER

Wednesday 18/02/2026

LSE

Out Base	Route	Drop
XXX	S03	8

Sample label

1.2.2 Execution

Base:

- WCS Loading of Order Items
 - ◆ [ctms:Loading Management](#) - release to WCS for loading.
- Cross-dock operation (manual)
- Mixmove cross-dock scanning

Options:

- Microlise Delivery of Order Items
 - ◆ Automatic Debrief of Order and Trip Stop/Trip.



1.2.3 Tracking

Base:

- My Supply Chain Interface

Options:

- Portal TTM/TMS
- Customer Tracking Interface

1.2.4 Returns

Base:

- Manual updates via customer systems

Options:

- Portal TMS Returns of Cages.
- Portal TMS Returns of Product
- Portal TMS Return Label Production.

1.3 Config

1.3.1 Customer

ctms:Customers

New customer setup.

Optional:


- *Params* tab:
 - ◆ *Consolidate Orders*
 - ◆ *Use Own Packaging*


1.3.2 Locations

ctms:Locations

Location required for source of product (**Base**). This will be:

- Client Warehouse
 - ◆ Option: Special/WCS Item to Asset - controls FCA process (Items to Asset)
- Client RDC/XDock locations (**Base**)
 - ◆ Special/RF Cross-dock
- Dealerships
 - ◆ As any other BRANCH location.

 **Note:** If you are setting up a completely new depot (RDC or Warehouse), you must also configure the OAQ tables for this depot - see section [OAQ Configuration](#) below.

 **Note:** YOU MUST SET "RF_SUPPLIER" flag to "Y" on GEO_LOCATION manually in the background.

1.3.3 Decodes

ctms:Imports#Decodes

Decodes depend on the import (mostly) and export processes in use by the system.

These are used by these processes to convert the client data field content to CTMS data.



Samples of existing decodes below.

DECODE_NAME	DECODE_TYPE
BMW_ASSET_TYPE	DU_TYPE
BMW_RET_TYPE	REFERENCE
BMW_TRANSPORT	REFERENCE
BMW_WAREHOUSE	LOCATION
FIAT_DEALERSHIP	LOCATION
FIAT_DUS	DU_TYPE
FORD_DEALERSHIP	LOCATION
FORD_DU	DU_TYPE
FORD_LOCATION	LOCATION
TESLA_DEALERSHIPS	REFERENCE
TESLA_DU_TYPES	REFERENCE
TOY_ASSET_TYPE	DU_TYPE
TOY_DEALERSHIP	LOCATION
TOY_PACKAGE_CODE	DU_TYPE
TOY_PACK_TYPE	REFERENCE
WCS_DEALERSHIP	LOCATION

In general, the dealership locations are set against the imports/exports. If importing or exporting from another system, the locations are likely to be reused.

e.g. Location 11258 for Toyota may/will not be the same as location11258 for Ford.

In order to combat this, the locations are decoded. So 1148 arriving for a Ford order is perhaps decoded to e.g. F11258.

Similarly outbound - the locations are decodes in reverse.

DHL Link may also do a similar decoding.

As can be seen, any inbound interface would also need to decode customer-specific asset types, DU types, etc.

1.3.4 Fixed Schedules

ctms:Fixed Templates

The dealerships are strategically determined to have a delivery several times a week (perhaps even Daily).

The client works out where they will be delivering to each dealership and at what time, based on resources.

They also work out the collection time each day from the stock holding location (customer warehouse) to closest DHL hub.

This is saved onto the fixed schedule and the dealerships informed of their scheduled deliveries.

1.3.5 EDI

ctms:EDI Maintenance

Base:

- MySC/ConnectedView Tracking EDI - Outbound
 - ◆ CNV_ACC_AAMP
 - ◆ CNV_OFDC_AAMPENROUTE
 - ◆ CNV_OFDC_AAMPOMPL
- Microlise - execution of initial pickup/final delivery/returns pickup
- MixMove - cross-dock processing/debrief
 - ◆ ACCEPT_MIXMOVE_TRUNKS - Outbound - INT_XML_OUT2.AUTO_ACCEPTED
 - ◆ MIXMOVE_SCNS - Inbound
 - ◆ MIXMOVE - Outbound



Options:

- Order Inbound processes
 - ◆ BMW
 - ◇ BMW_INBOUND_ORDERS - Inbound - DP_BMW_EDI_IN.PROCESS_FILES
 - ◇ BMW_CLAIM_ORDERS - Outbound - DP_BMW_EDI_OUT.SEND_CLAIMS
 - ◆ Tesla - TESLA_ORDERS - Inbound - DP_TESLA_EDI_IN.IMPORT_ORDERS
 - ◇ Tesla Orders EDI
 - ◇ Support - Tesla EDI Inbound Guide
 - ◆ Toyota - TOYOTA_ORDER_ITEMS - Inbound - DP_TOY_EDI_IN.P_PROCESS_FILES
 - ◆ Ford - FORD_EDI_IN - Inbound - Ford Orders EDI
 - ◆ Scania - SCANIA_ORDER_ITEMS - Inbound
- Customer-Specific Tracking EDI
 - ◆ Tesla - TESLA_TRACKING - Outbound
 - ◇ Support - Tesla EDI Outbound Guide
 - ◆ FCA/FIAT - CLICK_OUTBOUND - Outbound
 - ◆ Ford (TBC)

1.3.6 WCS Maintenance

ctms:WCS Maintenance controls the basic configuration of WCS and should realistically only need to be done once.


If you are creating a new depot, you MUST confirm/check the following:

- All CTMS configuration has been completed and data sent to WCS.
- You can log onto to WCS Maintenance and see the new depot.
 - ◆ You MUST configure the depot the same as the existing depots before testing commences - side by side comparison.
- Set up TMS Users using the appropriate screen for RDT users. Assign to the depot.
- Set up any required WCS printers.
 - ◆ To do a test print, use Data File, select All files, use "E:\Program Files\Warehouse Control Server\Bin\Label Formats\ZPL_4x2in_TMSASSET_AUT_v7 - TEST.lbl"
 - ◆ Then click Test Print - the printer must be ON.

1.3.7 Assets

Permanent assets need to be set up in CTMS for customers.

ctms:Asset Management

 **Note:** At least 1 permanent asset for the customer must be set up BEFORE any others can be set up in the screen.

- Create a dummy one in the database first. Simply setup a new ASSET_DETAIL with the new owner, following the layout of an existing asset (e.g. NEW).

1.3.8 OAQ Configuration

If you are setting up a new depot (in the Locations section above), add your depot and link to agent on APP_AGENT table, for example:

```
DEPOT  AGENT  Q_SCHEMA  PRIMARY_AGENT
DHLMIDD AG_AUTO MTS_OWNER N
```

1.4 Reports/Imports/Exports

1.4.1 Reports

```
AA Delivery Status Report External  AA_DEL_STAT
AA Delivery Status Report Internal  AA_DEL_STAT
AA Trip Sheet                       AA_TRIP_SHEET.rep
```



1.4.2 Extracts

See [ctms:Extracts - WCS Scanning](#)

Also:

Automotive Planning Report Planning_Report DP_CSV2.PLANNING_REPORT
BMW Asset Dwell AUTO_ASSET_DWELL DP_CSV3.AUTO_AFTERMARKE_T_BMW

