# **Order Status**

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## 1 Order Status

The Order Status screens show the current status of the operation's orders, by status.

There are several screens in this category:

- Order Status A summarised set of Date and Order Statuses.
- Order Status 2 A summarised set of Date and Order Statuses, breaking down by Order Type and Carrier/Customer, with summary quantities.
- Order Details a detailed view of orders with summaries of the quantities on each order, with an indication of the progress.
- Orders In Progress a summarised set of Date and Customer Class, with actual and expected figures.

#### 1.1 Order Status

This screen summarises horizontally, showing a number of days forward and back, as defined in the system Rules.

Days in the past are coloured the system Error colour, whilst days in the future are coloured the system Information colour.

A summary of all the orders at each order status is shown for each day.

The user can click on a value to be taken to the detail screen.



### 1.2 Order Status 2

This screen summarises vertically, showing a number of days forward and back, as defined in the system Rules.

Days in the past are coloured the system Error colour, whilst days in the future are coloured the system Information colour.

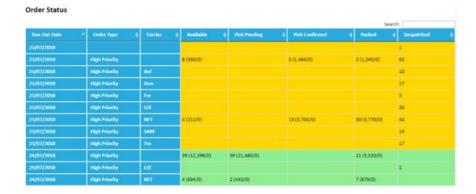
A summary of all the orders at each order status is shown for each day, order priority and group, defined in the rules, which can be carrier, customer or extracted from the customer up to the first space (bespoke).

Configurably, a total of the order quantities can be displayed as well as the number of orders, the format of which is also configurable.

The results can be sorted using the column headings, and all the results can be searched using the provided Search text box.

The user can click on a value to be taken to the detail screen.





### 1.3 Order Details

This screen shows the individual orders at this status selected from the main screen.

The screen is configurable as to what details are shown in each column, and the columns displayed may be amended by clicking the **Select Columns** button provided - the screen will remember the settings.

The *Order* column includes a popup with any other order references configured for the system - hover over the displayed order reference for additional details.

The Route/Load/Trip column includes a popup with TMS Trip references configured for the system - hover over the displayed Route/Load for additional details. If no load is present, hover over the provided Info icon .

**Note:** Both of the above columns are configurable as to what data is displayed in the cell and in the popup, so your screen may show different data - the principles of operation remain the same.

If the order is currently being picked or packed, the screen may also tell you the current user assigned to that order and the last location visited.

Totals are displayed on the table and the table allows sort and searching. Individual columns may be searched using the search box on the column header, and the whole table data may be searched using the *Search* box in the top-right. Totals will dynamically recalculate when filters are applied.

**Note:** Search boxes also search on the hidden popup details as well.

The Status field displays more information about the orders and also controls some RAG colouration, as follows:

- For Pick Pending status, the status is broken down as follows:
  - ♦ All Complete The order has no more pick tasks outstanding to complete, but the status is still Pick Pending, so the order may require manual confirmation.
  - ◆ Tasks Outstanding the order still has pick tasks outstanding
  - Partially Allocated the order is only partially allocated, and therefore the order will not be pick confirmed until the allocation of stock is finalised.
- Pick Pending (All Complete) Red
- Pick Pending Amber
- Pick Confirmed Green
- Packed Green

The RAG colouring of each status is configurable in the *Admin/Rules* screen, from section '*Order Status Settings*, using the rules "*Order Status X RAG*", where X is the order status. The RAG types Error, Warning or Information can be selected, which then colours the data in the configured system RAG colours of this type.

The User column displays either the last person picking the order or the packer ID, depending on the status of the order. To filter only orders that have a user, enter '-' in the User-column filter box.

The screen is also available directly from the *Monitor* menu as *Order Details*. If run in this way, the screen displays all order from today only by default, although the number of days included forward from today can be configured in the



Admin/Rules screen, from section Order Status Settings, rule "Order Status Details - Days".

The results shown can also be exported in a variety of ways, using the provided **Export** button. Depending on the choices, this might be all of the data (whether it is displayed or not) or just the data shown on the table.



## 1.4 Orders In Progress

This screen provides a summarised set of Date and Customer Class, with actual and expected figures.

Clicking on the screen will show all orders over all days reported summarised by WMS customer class. If the orders have no class, they are grouped into Non-Common.

The days reported (forward and back) are the same as the Order Status screens and governed by the same rules.

The results are paginated using the buttons and limiting the number of entries, and sorted by clicking on the column headings. Individual columns may be searched using the search box on the column header, and the whole table data may be searched using the Search box in the top-right. All data on the screen is totalled in the total line. Totals will dynamically recalculate when filters are applied.



