

SOS3000 Customer Wizard

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An optional process, if a record for Proof of Delivery is required, the following screen can be used to confirm how many cases/units have actually been delivered to the end customer.

Note: in order to use this functionality, ?POD Required? flag must be set to ?Y? in customer maintenance. (see below)

Customer Wizard

Owner: XXA Warehouse: XX1 01-AUG-2011 WHSORA035 v4.29

Partner Code: A-0092DF 001	Credit Limit: 0.00
Full Name: Mr Tintwhistle	Current Order Balance: 0.00
Currency: GBP British Pound	Remaining Credit: 0.00

Delivery Details Invoice Address SOP Details Customer Restrictions

Customer Type: <input type="text"/>	Edi Identifier: <input type="text"/>
Part Of Desp Order: Yes <input type="button" value="▼"/>	Prevent Entry of Sales Orders: No <input type="button" value="▼"/>
Part Of Desp Item: Yes <input type="button" value="▼"/>	Client Account Code 1: <input type="text"/>
Priority Code: <input type="text"/>	Client Account Code 2: <input type="text"/>
Payment Set: <input type="text"/>	Client Account Code 3: <input type="text"/>
Paying Office: <input type="text"/>	SSCC No. Required: No <input type="button" value="▼"/>
Paying Office Ac No: <input type="text"/>	Allocation Pre-Pass: <input type="text"/>
Payment Terms: <input type="text"/>	Repalletise: <input type="button" value="▼"/>
Package Labels Required: Print Labels <input type="button" value="▼"/>	Allow Allocation of Held Stock: No <input type="button" value="▼"/>
Detail Labels Required: Print Labels <input type="button" value="▼"/>	Maximum Order Qty: <input type="text"/>
Transport Labels Required: No simplified labels required <input type="button" value="▼"/>	Credit Limits Apply: <input type="button" value="▼"/>
Area Manager: <input type="text"/>	Use Cust Stock AKA: <input type="checkbox"/>
Weekly Invoicing: No <input type="button" value="▼"/>	Dispute Code: 9 <input type="checkbox"/> Disputed
VAT Applied: No <input type="button" value="▼"/>	
Automatic Charge Code: <input type="text"/>	
Customer Proof of Delivery Required: Yes <input type="button" value="▼"/>	
Depot Proof of Delivery Required: No <input type="button" value="▼"/>	
Only accept Complete Backorder: <input type="button" value="▼"/>	
Special Pack Message Id: <input type="text"/>	
Last Order Date: <input type="text"/>	

Orders must despatched and be at the correct status to allow for them to be POD confirmed, i.e. status 'F'



POD Confirmation By Order Number

Company: JP1 Department: 0000 01-AUG-2011 SOS3000 v4.15

Order Owner Code: <input type="text" value="XXA"/> <input type="text" value="001"/>	Order: <input type="text" value="XXA0000000000000000510"/>
Customer Code: <input type="text" value="A-0092DF"/> <input type="text" value="001"/> <input type="text" value="Mr Tintwhistle"/>	Addr No: <input type="text" value="1"/>
Despatch Date: <input type="text" value="01-AUG-2011"/>	Pod Received: <input type="text" value="N"/>
Date/Time Delivered: <input type="text"/> <input type="text" value="00:00"/>	Signed By: <input type="text"/>
Date/Time Received: <input type="text"/> <input type="text" value="00:00"/>	Driver/Intake Ref: <input type="text"/>
Expected Rtn Date: <input type="text"/>	Goods Return Note: <input type="text"/>
ETA Date: <input type="text"/>	On Time: <input type="checkbox"/>
Carrier Code: <input type="text"/> <input type="text"/>	Carrier Reference: <input type="text"/>

Totals

Ordered: <input type="text" value="5"/>	Despatched: <input type="text" value="5"/>	Proved Del: <input type="text" value="5"/>
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Product	Description	Rotation No	Despatched	Delivered	Weight Despd	Del Weight	Line Qty	Discrepancy
E2	Standard Code	DSF787	2	2	0.00	0.00	N	
E1	Non Pallet Pick Face	+	3	3	0.00	0.00	N	

Proof Delivery POD Reason Codes Confirm POD Cancel

Field Name	Description	Options
Order Owner Code **	The owner of the order to be POD confirmed - will default to current	Must have been created in owner maintenance - LOV available
Order **	The order number to be pod confirmed	Must be at status ?F?
Customer Code	The customer code the order was raised against	Display only
Addr No	The address number the order was delivered to	Display only
Despatch Date	The date the order was despatch confirmed	Display only
Date/Time Delivered **	Prompts for a date and time for actual physical delivery to the end customer	Must be a valid date and time
POD Received **	Prompts for confirmation that the POD was actually received from the end customer	Y or N
Date/Time Received **	The date and time the POD was received	Must be a valid date and time
Signed By **	The name of the person who signed for the delivery	20 character free text field
Expected Rtn Date	The date the stock is due to be returned to the warehouse (if a return is required)	Must be a valid date
Goods Return Note	The return note reference number the order will be returned on	30 digit numerical field
ETA Date	The estimate time the goods will arrive at the warehouse	Must be a valid time
On Time	Specifies whether the order was delivered on time	Y or N
Totals: Ordered	The total ordered quantity	Display only
Totals: Despatched	The total quantity despatch confirmed	Display only
Totals: Proved Del	The actual quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
Product	The stock code of the order line	Display only
Rotation No	The system rotation number (batch) of the order line	Display only
Weight Despd	The total weight of the despatch confirmed quantity	Display only
Description	The product description of the stock ordered	Display only



Field Name	Description	Options
Delivered	The quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
Del Weight	The total weight of the quantity on the POD - will update if the quantity is amended	Display only
Buttons	Description	
Proof Delivery	Takes the user to POD text which allows them to enter specific information received on the POD 5 x 70 character free text fields	
POD Reason Codes	Takes the user to an additional screen to enter reason codes if the quantity to be POD confirmed is different to the despatched quantity. This will then put the missing stock into a virtual location for investigation	
Confirm POD	Confirms the totals entered as POD confirmed. Once actioned, cannot be reversed	
Cancel	Cancels the POD confirmation (not migrated)	

POD Reason Code

Field Information -

- **Reason** - Reason Code and description which can be either directly entered or selected from a LOV. The description will be displayed once selected.
- **Not Delivered** - The quantity of stock not delivered
- **Good/Bad** - Type of reason code, Good means the stock will be returned to the warehouse
- **Invoice Flag** - display only

