SOS3000 Customer Wizard

Aptean Ltd
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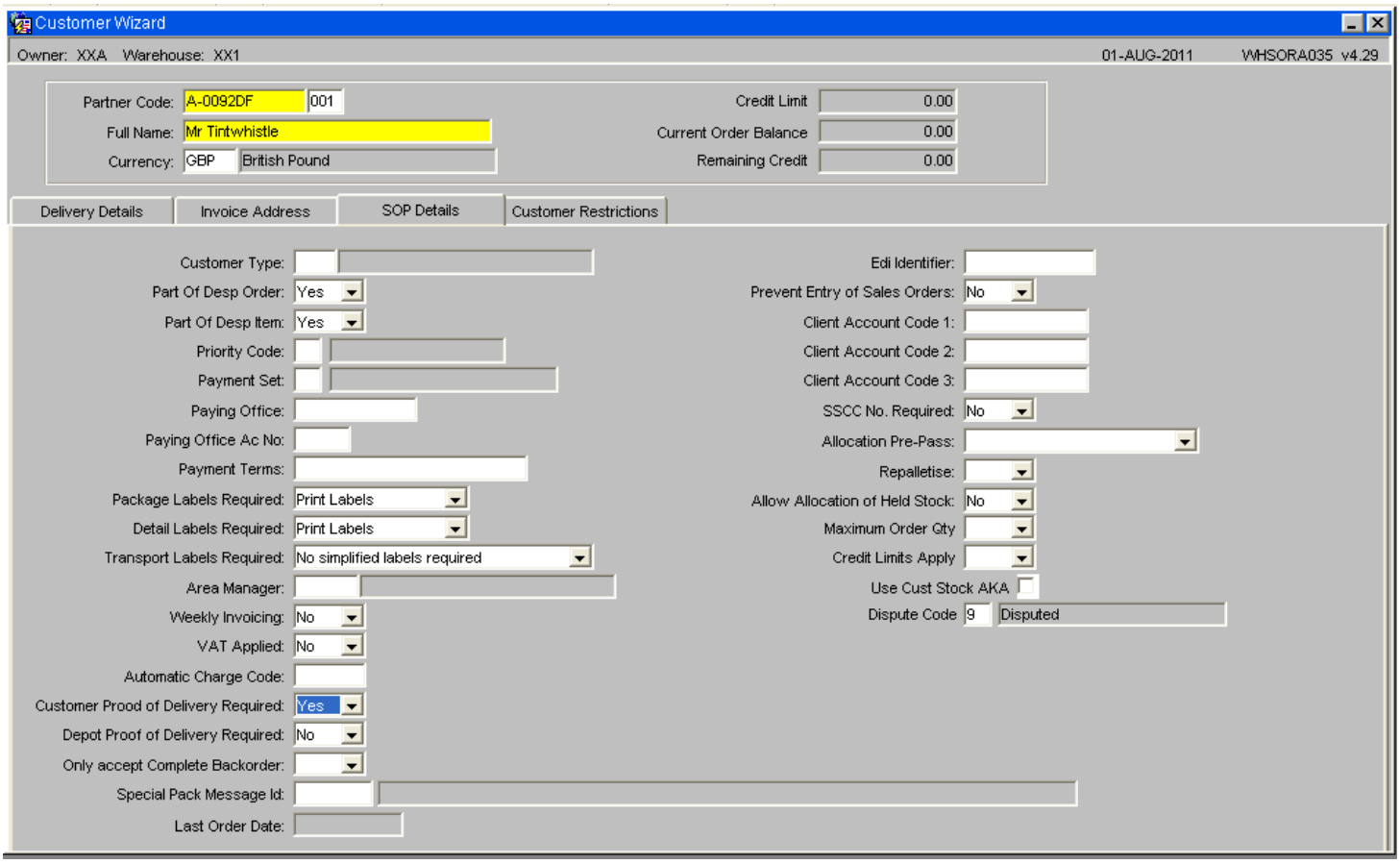
An optional process, if a record for Proof of Delivery is required, the following screen can be used to confirm how many cases/units have actually been delivered to the end customer.

Note: in order to use this functionality, ?POD Required? flag must be set to ?Y? in customer maintenance. (see below)



Orders must despatched and be at the correct status to allow for them to be POD confirmed, i.e. status 'F'

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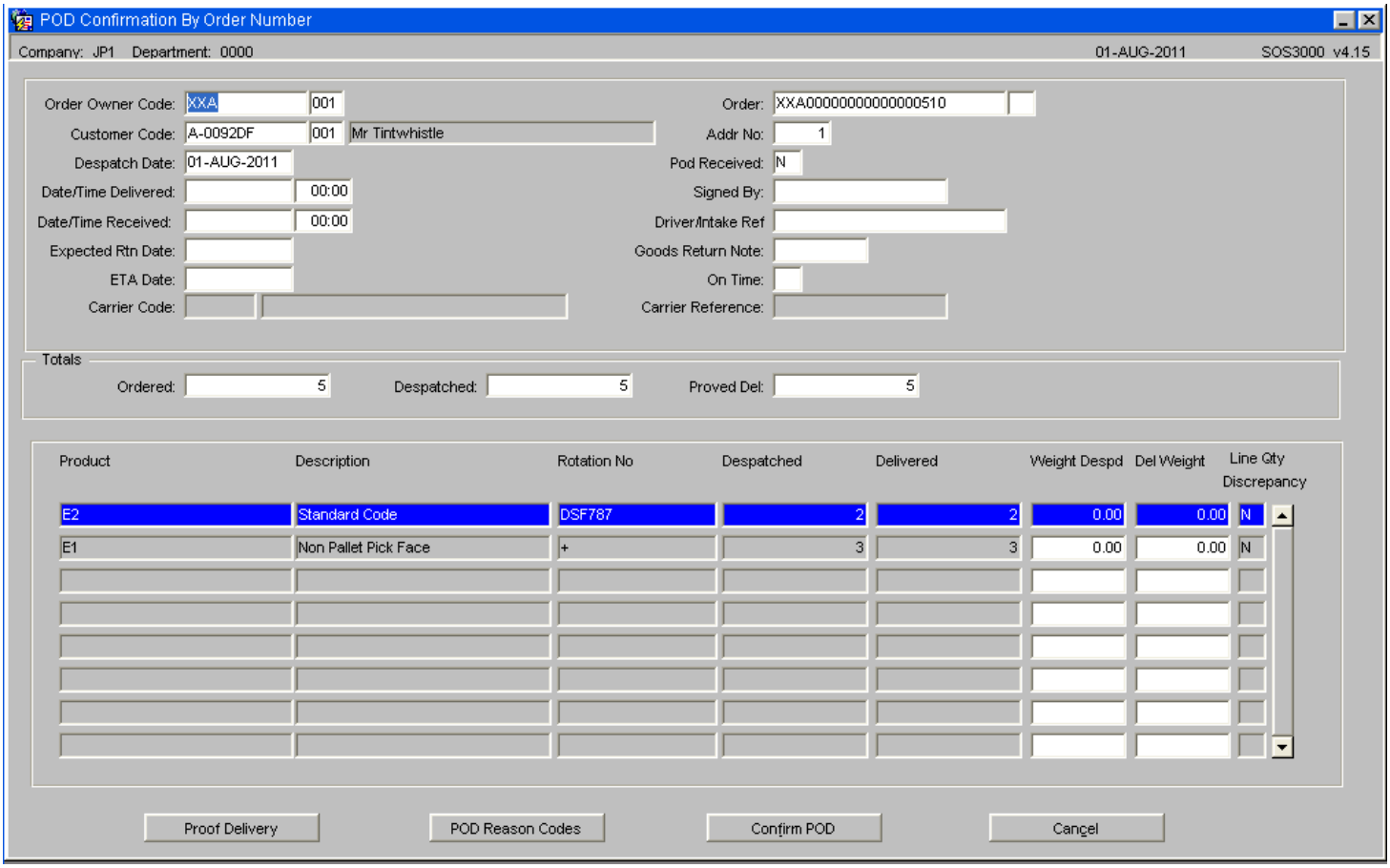

Field Name	Description	Options
Order Owner Code **	The owner of the order to be POD confirmed - will default to current	Must have been created in owner maintenance - LOV available
Order **	The order number to be pod confirmed	Must be at status ?F?
Customer Code	The customer code the order was raised against	Display only
Addr No	The address number the order was delivered to	Display only
Despatch Date	The date the order was despatch confirmed	Display only
Date/Time Delivered **	Prompts for a date and time for actual physical delivery to the end customer	Must be a valid date and time
POD Received **	Prompts for confirmation that the POD was actually received from the end customer	Y or N
Date/Time Received **	The date and time the POD was received	Must be a valid date and time
Signed By **	The name of the person who signed for the delivery	20 character free text field
Expected Rtn Date	The date the stock is due to be returned to the warehouse (if a return is required)	Must be a valid date
Goods Return Note	The return note reference number the order will be returned on	30 digit numerical field
ETA Date	The estimate time the goods will arrive at the warehouse	Must be a valid time
On Time	Specifies whether the order was delivered on time	Y or N
Totals: Ordered	The total ordered quantity	Display only
Totals: Despatched	The total quantity despatch confirmed	Display only
Totals: Proved Del	The actual quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
Product	The stock code of the order line	Display only
Rotation No	The system rotation number (batch) of the order line	Display only
Weight Despd	The total weight of the despatch confirmed quantity	Display only
Description	The product description of the stock ordered	Display only

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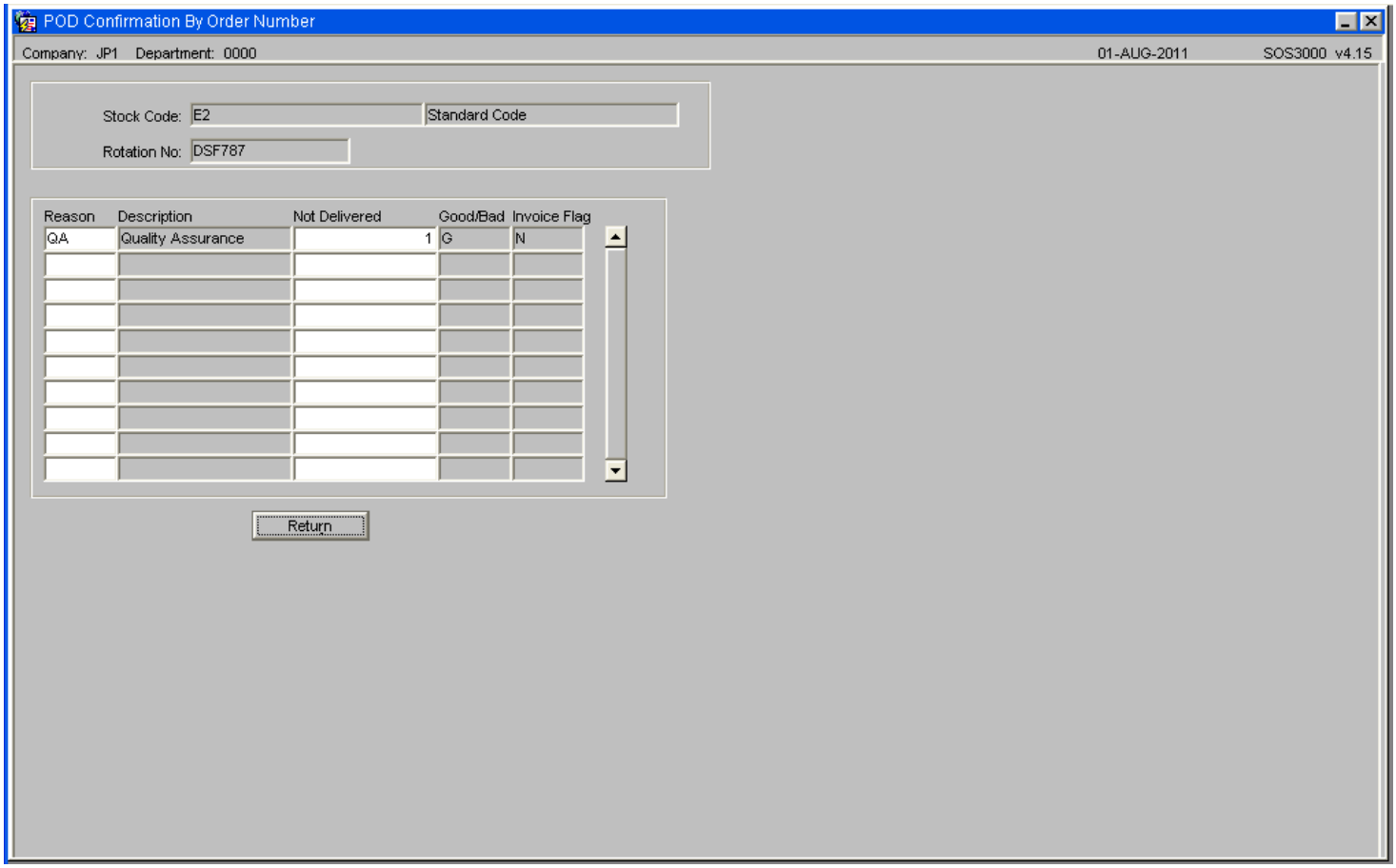
Field Name	Description	Options
Delivered	The quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
Del Weight	The total weight of the quantity on the POD - will update if the quantity is amended	Display only

Buttons	Description
Proof Delivery	Takes the user to POD text which allows them to enter specific information received on the POD 5 x 70 character free text fields
POD Reason Codes	Takes the user to an additional screen to enter reason codes if the quantity to be POD confirmed is different to the despatched quantity. This will then put the missing stock into a virtual location for investigation
Confirm POD	Confirms the totals entered as POD confirmed. Once actioned, cannot be reversed
Cancel	Cancels the POD confirmation (not migrated)

POD Reason Code



Field Information -

- *Reason* - Reason Code and description which can be either directly entered or selected from a LOV. The description will be displayed once selected.
- *Not Delivered* - The quantity of stock not delivered
- *Good/Bad* - Type of reason code, Good means the stock will be returned to the warehouse
- *Invoice Flag* - display only

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