

SOS3000 Customer Wizard

Aptean Ltd
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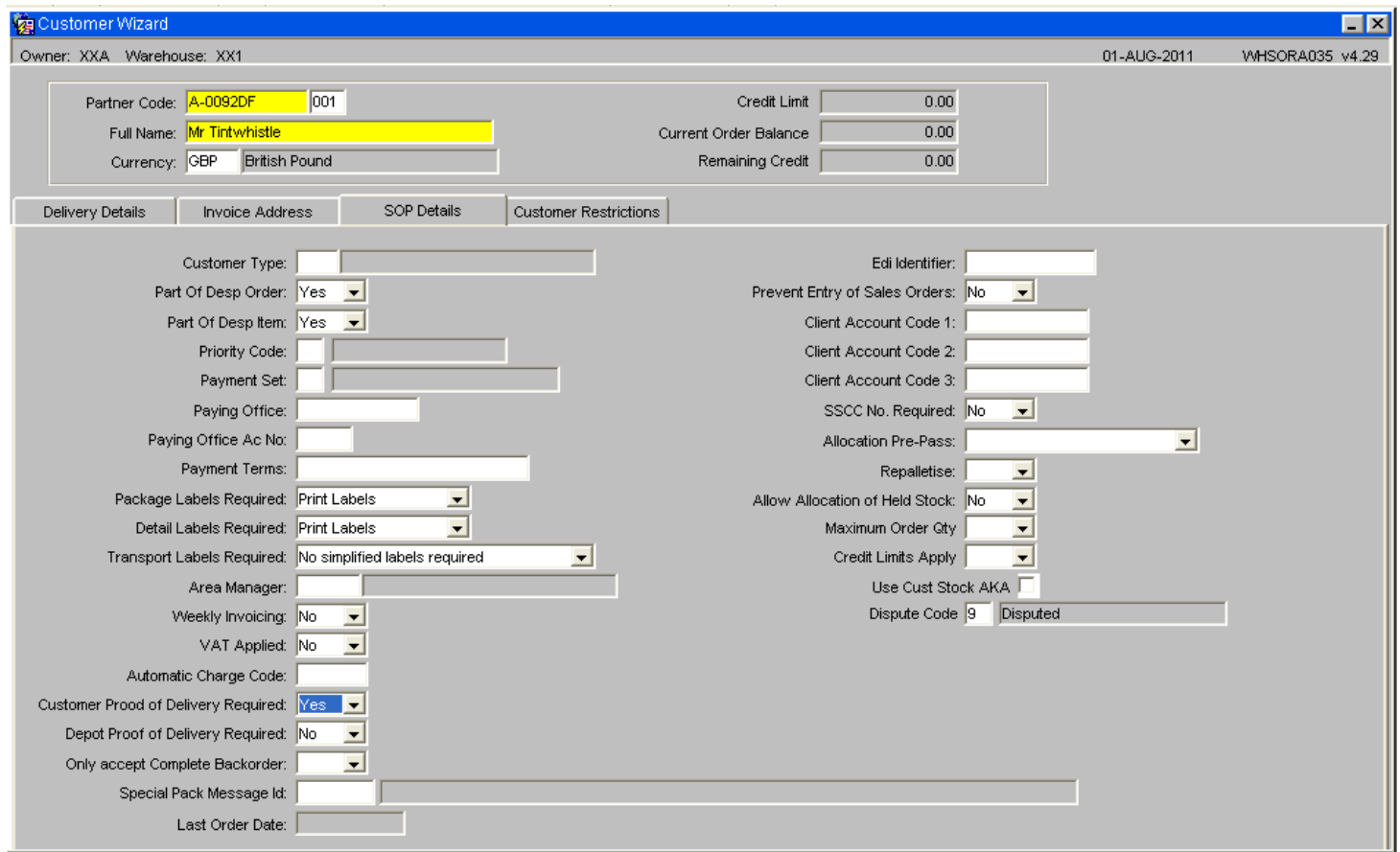
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1 SOS3000 Customer Wizard

An optional process, if a record for Proof of Delivery is required, the following screen can be used to confirm how many cases/units have actually been delivered to the end customer.

Note: in order to use this functionality, ?POD Required? flag must be set to ?Y? in customer maintenance. (see below)



Owner: XXA Warehouse: XX1 01-AUG-2011 WHSORA035 v4.29

Partner Code: A-0092DF 001 Credit Limit: 0.00
 Full Name: Mr Tintwhistle Current Order Balance: 0.00
 Currency: GBP British Pound Remaining Credit: 0.00

Delivery Details Invoice Address SOP Details Customer Restrictions

Customer Type: [] Edi Identifier: []
 Part Of Desp Order: Yes [v] Prevent Entry of Sales Orders: No [v]
 Part Of Desp Item: Yes [v] Client Account Code 1: []
 Priority Code: [] Client Account Code 2: []
 Payment Set: [] Client Account Code 3: []
 Paying Office: [] SSCC No. Required: No [v]
 Paying Office Ac No: [] Allocation Pre-Pass: [v]
 Payment Terms: [] Repalletise: [v]
 Package Labels Required: Print Labels [v] Allow Allocation of Held Stock: No [v]
 Detail Labels Required: Print Labels [v] Maximum Order Qty: [v]
 Transport Labels Required: No simplified labels required [v] Credit Limits Apply: [v]
 Area Manager: [] Use Cust Stock AKA: []
 Weekly Invoicing: No [v] Dispute Code: 9 Disputed
 VAT Applied: No [v]
 Automatic Charge Code: []
 Customer Proof of Delivery Required: Yes [v]
 Depot Proof of Delivery Required: No [v]
 Only accept Complete Backorder: [v]
 Special Pack Message Id: []
 Last Order Date: []

Orders must despatched and be at the correct status to allow for them to be POD confirmed, i.e. status 'F'



POD Confirmation By Order Number

Company: JP1 Department: 0000 01-AUG-2011 SOS3000 v4.15

Order Owner Code: 001 Order:

Customer Code: 001 Mr Tintwhistle Addr No:

Despatch Date: Pod Received:

Date/Time Delivered: 00:00 Signed By:

Date/Time Received: 00:00 Driver/Intake Ref:

Expected Rtn Date: Goods Return Note:

ETA Date: On Time:

Carrier Code: Carrier Reference:

Totals

Ordered: Despatched: Proved Del:

Product	Description	Rotation No	Despatched	Delivered	Weight Despd	Del Weight	Line Qty	Discrepancy
E2	Standard Code	DSF787	2	2	0.00	0.00	N	
E1	Non Pallet Pick Face	+	3	3	0.00	0.00	N	

Proof Delivery POD Reason Codes Confirm POD Cancel

Field Name	Description	Options
Order Owner Code **	The owner of the order to be POD confirmed - will default to current	Must have been created in owner maintenance - LOV available
Order **	The order number to be pod confirmed	Must be at status ?F?
Customer Code	The customer code the order was raised against	Display only
Addr No	The address number the order was delivered to	Display only
Despatch Date	The date the order was despatch confirmed	Display only
Date/Time Delivered **	Prompts for a date and time for actual physical delivery to the end customer	Must be a valid date and time
POD Received **	Prompts for confirmation that the POD was actually received from the end customer	Y or N
Date/Time Received **	The date and time the POD was received	Must be a valid date and time
Signed By **	The name of the person who signed for the delivery	20 character free text field
Expected Rtn Date	The date the stock is due to be returned to the warehouse (if a return is required)	Must be a valid date
Goods Return Note	The return note reference number the order will be returned on	30 digit numerical field
ETA Date	The estimate time the goods will arrive at the warehouse	Must be a valid time
On Time	Specifies whether the order was delivered on time	Y or N
Totals: Ordered	The total ordered quantity	Display only
Totals: Despatched	The total quantity despatch confirmed	Display only
Totals: Proved Del	The actual quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
Product	The stock code of the order line	Display only
Rotation No	The system rotation number (batch) of the order line	Display only
Weight Despd	The total weight of the despatch confirmed quantity	Display only
Description	The product description of the stock ordered	Display only



Field Name	Description	Options
<i>Delivered</i>	The quantity received on the POD - note this will default to the same as the despatched quantity unless amended	Display only
<i>Del Weight</i>	The total weight of the quantity on the POD - will update if the quantity is amended	Display only
Buttons	Description	
Proof Delivery	Takes the user to POD text which allows them to enter specific information received on the POD 5 x 70 character free text fields	
POD Reason Codes	Takes the user to an additional screen to enter reason codes if the quantity to be POD confirmed is different to the despatched quantity. This will then put the missing stock into a virtual location for investigation	
Confirm POD	Confirms the totals entered as POD confirmed. Once actioned, cannot be reversed	
Cancel	Cancels the POD confirmation (not migrated)	

POD Reason Code

POD Confirmation By Order Number

Company: JP1 Department: 0000 01-AUG-2011 SOS3000 v4.15

Stock Code: E2 Standard Code

Rotation No: DSF787

Reason	Description	Not Delivered	Good/Bad	Invoice Flag
QA	Quality Assurance	1	G	N

Return

Field Information -

- *Reason* - Reason Code and description which can be either directly entered or selected from a LOV. The description will be displayed once selected.
- *Not Delivered* - The quantity of stock not delivered
- *Good/Bad* - Type of reason code, Good means the stock will be returned to the warehouse
- *Invoice Flag* - display only

