

WHS0195

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! **Warning:** This is an incomplete guide.

This is the Program Image Maintenance screen.

KPI Targets Maintenance	
Owner: ROB	Warehouse: NFT
KPI Label	Target
% Home Next Day Orders DC Despatched On Time	100.00
% Home 2 Day Orders DC Despatched On Time	97.00
% Home Standard Orders DC Despatched On Time	100.00
% Store Orders DC Despatched On Time	100.00
% Other Orders DC Despatched On Time	100.00
% Total Orders DC Despatched On Time	100.00
% Initial Order Completion Rate	100.00
% Initial Units Completion Rate	100.00
% Order Completion	100.00
% Unit Completion	100.00
% Customer Service Order Cancellations	5.00
% Customer Service Unit Cancellations	5.00
% Customer Returns	7.50
% Returns Putaway	7.50
Home Next Day Orders DC Received	
Home Next Day Orders Packed	123.00
Home 2 Day Orders DC Received	
Home 2 Day Orders Packed	
Home Standard Orders DC Received	

