


**WHS0195**

Aptean Ltd  
Copyright © 2011-2026.

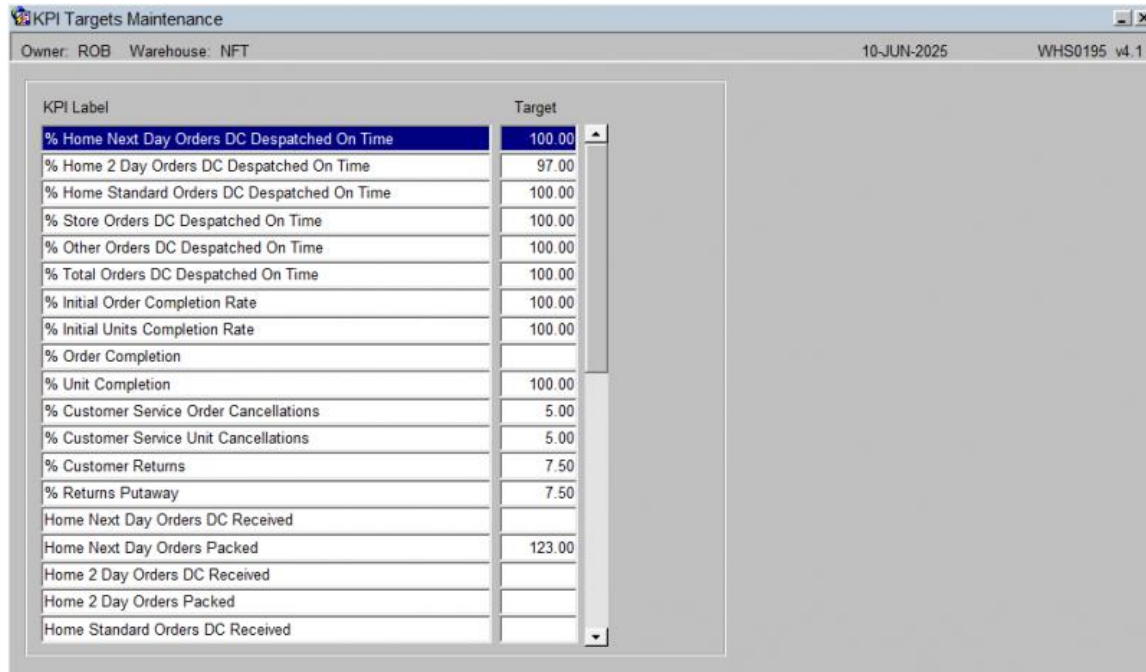
Contents

1 WHS0195.....1

# 1 WHS0195

 **Warning:** This is an incomplete guide.

This is the Program Image Maintenance screen.



KPI Label	Target
% Home Next Day Orders DC Despatched On Time	100.00
% Home 2 Day Orders DC Despatched On Time	97.00
% Home Standard Orders DC Despatched On Time	100.00
% Store Orders DC Despatched On Time	100.00
% Other Orders DC Despatched On Time	100.00
% Total Orders DC Despatched On Time	100.00
% Initial Order Completion Rate	100.00
% Initial Units Completion Rate	100.00
% Order Completion	
% Unit Completion	100.00
% Customer Service Order Cancellations	5.00
% Customer Service Unit Cancellations	5.00
% Customer Returns	7.50
% Returns Putaway	7.50
Home Next Day Orders DC Received	
Home Next Day Orders Packed	123.00
Home 2 Day Orders DC Received	
Home 2 Day Orders Packed	
Home Standard Orders DC Received	

