

WHS0916 Customer Pallet Enquiry

Aptean Ltd
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Contents

1 WHS0916 Customer Pallet Enquiry.....	1
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This is the Customer Pallet Enquiry screen.

The screenshot shows the 'Customer Pallet Enquiry' window. At the top, it displays 'Owner: ROB' and 'Warehouse: NFT', with the date '10-JUN-2025' and version 'WHS0916 v4.3'. The main area contains a form with the following data:

Owner:	ROB	001	RM	Stock:	SC01	Stock Code:	01				
Customer Pallet No:	1649			Bonded:	N	Usage:					
Stock:	SC01	Stock Code:	01	Rotation:	200700562	Cust Pallet:	1649				
Size:	Pack	Bonded:	N	Location:	01012	GRN No:	1,256				
Rotation:	200700562	Usage:		Pallet:	5200	Pallet Qty:	0				
Location:	01012	Cust Pallet:	1649	Pallet Type:	STD	To:					
Pallet:	5200	GRN No:	1,256	Owner Batch ID:	200700562	Sell-By:	23-JAN-2008				
Owner Batch ID:	200700562	Pallet Qty:	0	Pallet Type:	STD	To:					
Pallet Type:	STD	To:		Weight:	0.00 KGM	Sell-By:	23-JAN-2008				
Weight:	0.00 KGM	Sell-By:	23-JAN-2008	Movement:	0	Allocated:					
Movement:	0	Allocated:		Receipt:	25-OCT-2007	Allocated Weight:					
Receipt:	25-OCT-2007	Allocated Weight:		Manu Date:		Allocated Weight:					
Manu Date:		Allocated Weight:		On Hand:	23/ 0	Free:	22/ 0	Committed:	0/ 0	Allocated:	
On Hand Weight:	28.382	Free Weight:	27.148	Committed Weight:	0.000	Allocated Weight:		(KGM)	(KGM)	(KGM)	
(KGM)		(KGM)		(KGM)		(KGM)					

At the bottom, there are two buttons: 'View Held Stock' and 'Print Label'.

You must enter an owner and a customer's pallet ID - lookups are provided.

When found, the details of the pallet will be shown on the screen.

If there are multiple products on the pallet, you can move between the records using the toolbar buttons.

You can see more quantities against the pallet and stock by scrolling the bottom panel horizontally.

Where there is a quantity held against the pallet, this may be for a number of reasons, both system and user. You can see those reasons and the quantity held for each reason by clicking **Held Reasons**.

The screenshot shows the 'Held Stock Enquiry' window. At the top, it displays 'Owner: ROB' and 'Warehouse: NFT', with the date '10-JUN-2025' and version 'WHS0904 v4.7'. The main area contains a form with the following data:

Owner:	ROB	001	RM	Stock:	000000020	Bonne Marche Apricot Jam
Cust Pallet:	7937			Pallet Id:	50175	
Qty Free:	0/ 0			Qty Held:	12/ 0	
Free Weight (KGM):	0.000			Held Weight (KGM):	12.000	
Cust Rotation No:	0000000908A			Rotation:	0000000908A	Location: A0022

Below this is a table titled 'Held' with columns: Held, Reason, Review Date, Time, Freeze Status, and Freeze Ref. The table contains several rows of data.

Here, you will be shown a summary of the details of the pallet, followed by a list of all held quantities and reasons, when the reason code is due for review and and freeze status against it.



- *Held*
- *Reason*
- *Review Date*
- *Freeze Time*
- *Freeze Ref*

